

ELMSWOOD SURGERY PATIENT PARTICIPATION GROUP MEETING

Friday 14th December 2018 2pm Heather Simpson, Ockbrook practice manager

Present: Heidi Beard, Ken Brown, Shelagh Clarke, Pat Constable, Dave Groom, John Hackett, Annette Lewis, Magrit Mitchell, Amanda Roberts, Pauline Sault, Mary Spencer, Rose Thompson, Charlie Wilson

Apologies: Irfan Malik, Suzanna van Schaick, Sue Wilson

Heather Simpson is the practice manager (like our practice's Mary Spencer) of the Park Medical Practice <https://www.parkmedical.org.uk/> which is spread over 4 diverse sites – including rural, university and urban. It has a Care Quality Commission award of “outstanding”.

The Practice's Patient Participation Group (like us) is 45 strong and meets at a central location for all four practices. But they will pay reasonable travelling and babysitting costs to attend the meetings.

Things which her PPG have done:

- Specialist health events eg incontinence
- Interviewing for practice staff appointments
- Raffle at flu clinics which has raised £1000 to spend on visual body parts to help consultations with people with learning disabilities.
- Coffee group for combatting loneliness (not successful)
- Allotment in front of one of the surgeries which has been very well adopted by the villagers who water, fill bird feeders, plant extra flowers etc without being asked.
- Receive reports such as the annual patient survey, complaints, staff survey.

Their patient group has a bank account. To recruit young people to the group, target those at local secondary schools who wish to go on to a future career in NHS, as it will give them an edge for university applications. And if a young person stays on the group for a year, it counts as the community service part of the Duke of Edinburgh award.

The practice produces charts of their doctors' working times and teaching people about how to use a prescription. Other things which the Park Medical Practice are thinking about doing: e-consultations, working closer with social services and third sector and “active sign-posting”.

Important information regarding your personal data

As a member of the Elmswood Surgery Patient Group we keep a record of your name and contact details. This information is held on a password protected database on Mailchimp, accessed only by the secretary of Elmswood Surgery Patient Group (currently Amanda Roberts). Your data is not shared with any other organisations/ institutions. The Elmswood Surgery Patient Group will use your email address to communicate with you generally twice monthly (to notify you of the forthcoming meeting arrangements and subsequently what happened in that meeting). With those mailings will be details of other health and social news we hope might be of interest. We may very occasionally contact you at other times when we are seeking your assistance. If you wish to unsubscribe from these emails, and therefore cancel your membership with us, then you can do so at any time: *click “unsubscribe” at the bottom of this email.*

You are welcome to contact us if you have any questions about this.

ELMSWOOD SURGERY PATIENT PARTICIPATION GROUP MEETING

Our next meetings:

- Wednesday 13th February 2019 6.30pm Discussion of some of the ideas from last meeting
- Friday 8th March 2019 2pm
- Wednesday 10th April 2019 6.30pm Suzanna van Schaick on Self Help UK with Sarah Collis from Self Help UK
- Friday 10th May 2019 2pm
- Wednesday 12th June 2019 6.30pm
- Friday 12th July 2019 2pm
- Wednesday 11th September 2019 6.30pm
- Friday 11th October 2019 2pm
- Wednesday 13th November 2019 6.30pm
- Friday 13th December 2019 2pm

Hope to see you at any of our meetings which all take place in the meeting room upstairs at Elmswood Surgery. Please expect the meeting to be an hour and a half. Please note that the surgery **closes at 6.30pm**, so you need to arrive a few minutes before the start time of the evening sessions.

Our surgery's news

Christmas and new year arrangements

The practice will be closed on 25th and 26th December ... Christmas day and boxing day

It is also closed on 1st January... New Year's day.

Please allow plenty of time to order your repeat prescriptions so that you do not run out.

In the news

Justin Madders: No debate, no transparency – it's the latest Tory NHS reforms

<https://www.sochealth.co.uk/2018/10/29/justin-madders-no-debate-no-transparency-its-the-latest-tory-nhs-reforms/>