

## ELMSWOOD SURGERY PATIENT PARTICIPATION GROUP MEETING

**Wednesday 13<sup>th</sup> February 2019 6.30pm** talking about the opportunities for our group during the next year

**Present:** Kerry Archer, Shelagh Clarke, Jane Coleman, Dave Groom, John Hackett, Dianne Marshall, Amanda Roberts, Pauline Sault, Suzanna van Schaik, Colleen Straw, Charles Wilson

**Apologies:** Irfan Malik , Magrit Mitchell, Sue Wilson

1. Taking our inspiration from December's meeting, it was agreed that **John Hackett** would write to NHS Property Services to see if we can have a small (5 sq metre?) plot at the front to reap the health benefits of gardening for all.
2. NHS Property Services billing to our practice (and many others) is complex. They raised the charges when they took over but cannot evidence the reasons for the increase in service costs. This means the CCG reimbursement is not covering the charges. **Jane Coleman** to convey to the next management meeting that we would like to support the practice over this.
3. The PPG were delighted to hear that we will have a new partner, Chanelle Blackwood, and hope she will want to attend our meetings. This means we have three male and three female partners, all part-time.
4. Publicising our work. We will have a table in a few surgeries, linking to specific health drive initiatives – like research week, baby clinic immunisation times, mental health etc – to sign up members, give out health messages and find out what patients want the PPG to offer.
5. Speakers: Invite someone from the Hucknall Practice PPG that has struggled because of the NHS Property Services billing situation: Dianne Marshall to talk about Care Homes: someone from the CCG
6. Care Delivery Groups/ PC Networks. Our practice is in a group of 4 or 5 practices who join together to share best practice etc. Vinay Shankar is the representative for this. They will now be called PC Networks and will be slightly bigger and there is a drive for them to save money.
7. Integrated Care Systems <https://www.england.nhs.uk/integratedcare/integrated-care-systems/> : we discussed the changes that are happening to the health delivery system. We hope that someone who interfaces with the CCG from within the practice might come to talk to us at least every three months so that we can understand the latest implications for the practice: **Can Mary arrange?**
8. The group told Kerry how much we appreciated the reception staff's helpful and friendly attitude. **Kerry to let everyone else know.**

### **Important information regarding your personal data**

As a member of the Elmswood Surgery Patient Group we keep a record of your name and contact details. This information is held on a password protected database on Mailchimp, accessed only by the secretary of Elmswood Surgery Patient Group (currently Amanda Roberts). Your data is not shared with any other organisations/ institutions. The Elmswood Surgery Patient Group will use your email address to communicate with you generally twice monthly (to notify you of the forthcoming meeting arrangements and subsequently what happened in that meeting). With those mailings will be details of other health and social news we hope might be of interest. We may very occasionally contact you at other times when we are seeking your assistance. If you wish to unsubscribe from these emails, and therefore cancel your membership with us, then you can do so at any time: *click "unsubscribe" at the bottom of this email.*

## ELMSWOOD SURGERY PATIENT PARTICIPATION GROUP MEETING

You are welcome to contact us if you have any questions about this.

### Our next meetings:

- Friday 8<sup>th</sup> March 2019 2pm
- Wednesday 10<sup>th</sup> April 2019 6.30pm Suzanna van Schaick on Self Help UK with Sarah Collis from Self Help UK
- Friday 10<sup>th</sup> May 2019 2pm Valentina Lazarevic and Jane Coleman about the research happening at our surgery
- Wednesday 12<sup>th</sup> June 2019 6.30pm
- Friday 12<sup>th</sup> July 2019 2pm
- Wednesday 11<sup>th</sup> September 2019 6.30pm
- Friday 11<sup>th</sup> October 2019 2pm
- Wednesday 13<sup>th</sup> November 2019 6.30pm
- Friday 13<sup>th</sup> December 2019 2pm

Hope to see you at any of our meetings which all take place in the meeting room upstairs at Elmswood Surgery. Please expect the meeting to be an hour and a half. Please note that the surgery **closes at 6.30pm**, so you need to arrive a few minutes before the start time of the evening sessions.

### Our surgery's news

We welcome **Chanelle Blackwood** as the new GP partner

### Online Services

GP online services allow you to access a range of services via your computer, mobile or electronic tablet.

Book or cancel appointments online

Renew or order repeat prescriptions online

View parts of your GP record, including information about medications, allergies, vaccinations, previous illnesses and test results

You can still contact the practice by phone or in person, this is just another options, which other patients have found more convenient and saves them time. More information including "how to" leaflets and videos of patients and why they are using GP online services are available at

[www.nhs.uk/gponlineservices](http://www.nhs.uk/gponlineservices)

How to sign up: For more information, please contact reception or next time you visit the surgery, bring with you a piece of photo ID (passport, driving licence) and something with your address on – like a bank statement but not a gas or electric bill. If you don't have these, please talk to us and we can help you sign up.

### In the news

Irfan is organising a #VisitMyMosque Open day at Baitul Hafeez Mosque, Sneinton, Nottingham on Sunday 3rd March, 12 - 6pm. PPG members are invited to attend.

## ELMSWOOD SURGERY PATIENT PARTICIPATION GROUP MEETING

Event details here: <https://www.eventbrite.co.uk/e/baitul-hafeez-mosque-nottingham-open-day-visitmyosque-tickets-55503344999>

Another cracking show about the NHS is being performed on Thursday 21st and Friday 22nd February at Nottingham Arts Theatre. Shey Hargreaves' one-woman show ***Sick*** is currently touring the UK and has had some great reviews. Definitely worth a visit! Booking information here: <https://www.leftlion.co.uk/listings/event/sick-by-shey-hargreaves/98106-1/>

Banner Theatre's new show "Free For All" which is a new musical show exposing NHS privatisation is performing at Nottingham Arts Theatre on Thursday 28th February. TICKETS FREE from Eventbrite

Digital warnings help GPs cut antibiotic use

<https://www.thetimes.co.uk/article/digital-warnings-help-gps-cut-down-on-antibiotics-p0h6xlshq?shareToken=920d8259ee3345ef660bea2840a99817>

John Lister of Keep Our NHS Public will be talking about the changes within the NHS at the New Mechanics 7pm on 17 April 2019.

Nottingham Dignity in Dying group is being arranged and will be held on **Saturday 8 June from 2 - 4pm in the Sillitoe Room at Waterstones bookshop in Nottingham city centre.**