

ELMSWOOD SURGERY PATIENT PARTICIPATION GROUP MEETING

Wednesday 9th March 2016 6.30pm Tracie Baker from Nottingham City Clinical Commissioning Group discussing PPGs in general but also discussing in detail the proposed primary care offer

Present: Shelagh Clarke, Jane Coleman, Alan Diamond, Dave Groom, John Hackett (Chairman), Irfan Malik, Magrit Mitchell, Amanda Roberts, Pauline Sault, Helen and Edward Skadorwa, Ian Trimble, Charlie Wilson

Apologies: Janet Norris, Ingrid Reid, Sue Wilson

Practice news

Our new doctor, Jane Coleman, was introduced and welcomed to the group. She started at the beginning of the month.

Amanda mentioned that she was looking at finding the best way to provide Walking for Health as a service for the patients of our surgery, on behalf of the PPG (Patient Participation Group).

If you are registered to book appointments, or order medication, online, you may now request that you see much more of your record, but this will not include documents, or text written during consultations. If you wish to do this, reception have forms for you request this extended access. This will be at the GPs discretion. More details at:

<http://www.sherwoodhealthcentre.co.uk/>

Dr Trimble announced he would be retiring in the summer. His replacement has been found. He will be sadly missed, of course.

PPG member's views on the PPG

Members were asked how they got involved, why and what they got out of it. Several members were recruited to the PPG by being "ambushed" at the flu clinics whilst others were told about the PPG by a doctor or receptionist. Several members had worked in health or social care. Most wanted to know what was going on at the surgery and in the wider world of health and some felt that there were experiences of treatment in the past that could be channelled usefully. Outcomes included both the doctors and the patients becoming "comfortable" with each other and learning from each other, whilst being a hugely enjoyable and informative experience.

CCG engagement with PPGs

Tracie told us about the Nottingham City Clinical Commissioning Group's renewed enthusiasm for engaging with the city's PPGs following Tracie's new boss, Lewis Etoria, Head of Engagement and Communications, appointment. There are 57 GP practices in the City and Tracie will be talking to the practice manager, lay chair of the PPG and the PPG at each of them. She has a questionnaire for us all to fill in. The freepost address, for return of paper copies of the questionnaire handed out, is: Tracie Baker, Engagement Coordinator, NHS Nottingham City, FREEPOST RRAX-CCSC-SSUS, Standard Court, Park Row, Nottingham NG1 6GN. The link for a web-based form is:

<http://www.surveys.nottinghamcity.nhs.uk/snapwebhost/s.asp?k=145371202693>

From 1st April every PPG in the City will be a member of the National Association of Patient Participation (last September we had a speaker on this subject) <http://www.napp.org.uk/index.html>

There are planned some events later in the year at which our PPG may have a seat.

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Next meetings:

- Friday 8th April 2016 2pm Jessica Brannan, Project Manager, will tell us all about the work of Broxtowe Youth Homelessness
- Wednesday 11th May 6.30pm Zenn Athar will be telling us about what is happening in mental health service provision
- Friday 10th June 2016 2pm Steve Upton, Assistant Director of Urgent Care and Transformation, CityCare, about community care bed provision
- Wednesday 13th July 6.30pm Lisa Robinson, Director of Bright Ideas Nottingham about The True Colours project which is currently a pilot project and will conclude at the end of the financial year. However it is expected to be repeated the following year. Bright Ideas Nottingham has a number of projects to talk about including Future Pulse - a project in which young people shape the future of health services in Nottingham.
- Friday 9th September 2pm Changemakers with a great talk & play about cancer related issues & screening tests
- Wednesday 12th October 6.30pm
- Friday 11th November 2pm
- Wednesday 14th December 6.30pm

Volunteers needed for Renal Outpatients Department

The Renal Outpatients department at the City Hospital Campus is a busy department. All patients under the care of the Renal Unit are seen by multidisciplinary team of doctors, nurses and dieticians. Some patients will visit only once or twice a year, whilst some transplant patients may need to visit more than once a week for a period of time. Nottingham University Hospitals are keen to facilitate the smooth running of the department and also to enhance the experience of all patients whilst visiting the outpatients department. One way to do this is to recruit volunteers to assist with the daily running of the department. They are aware how beneficial volunteers are to the service as they already welcome volunteer helpers onto ward areas.

If you are interested please email [Maria Fish](#) for further details

Are you 65 or over? Then have your say about health and care services in Greater Nottingham and fill in this online survey

If you are 65 or over (or care for someone who is) we would like to know your views on the health and care services across Greater Nottingham and what is important to you. As services are developed we want to make sure that patient, carer and service user voices are at the centre of things. [Please complete the survey here](#)

Make sure your voice is heard. The survey is open until the 31 March 2016.

Caring for and engaging with our younger patients

Thursday 17 March, 4pm -6pm. Nottingham Children's Hospital, QMC

An exclusive open afternoon at Nottingham Children's Hospital to meet some of the staff and find out more about the fantastic services we provide to children, young people and their families.

The afternoon will include: -

- An introduction from Kerry Webb, the Children's Services Matron.
- A visit to the Hospital School which provides educational support to school age children and young people admitted to wards.

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PATIENT PARTICIPATION GROUP MEETING**

- Meeting youth ambassadors and staff from the award winning Youth Service.
- Hearing from members of the NUH Play Team made up of qualified health play specialists and nursery nurses.
- Learn about complementary therapies for children and young people - The Nottingham Children's Hospital is the only children's hospital in the country to offer these.

Places are limited at events so if you have not already registered your place, please do so by emailing ft@nuh.nhs.uk or calling 0115 9249924 x76242.