

ELMSWOOD HEALTH CENTRE PATIENT PARTICIPATION GROUP MEETING

Friday 13th November 2015 2pm

Helen Duszinski and **Peter Lilley** from Community Neurology Service and Primary Care Carer Support Service of NottinghamCityCare Partnership on the care provision will have impacted services in the City. Especially changes that might impact upon Carers.

Apologies: Mary Simpson

Present: Kay Bellamy, Shelagh Clarke, Gillian Dobson, Dave Groom, John Hackett (Chairman), Jackie Leathead, Irfan Malik, Magrit Mitchell, Ingrid Reid, Amanda Roberts, Pauline Sault, Helen and Edward Skadorwa, Rose Thompson and her niece, Ian Trimble, Pamela Ward, Charlie Wilson, Sue Wilson. (19)

Next meetings:

- Wednesday 9th December 2015 6.30pm Tracie Baker, Nottingham City CCG, to discuss patient groups like our's and primary care in a more general form
- Friday 12th February 2016 2pm
- Wednesday 9th March 2016 6.30pm
- Friday 8th April 2016 2pm
- Wednesday 11th May 6.30pm
- Friday 10th June 2016 2pm
- Wednesday 14th July 6.30pm
- Friday 9th September 2pm
- Wednesday 12th October 6.30pm
- Friday 11th November 2pm
- Wednesday 14th December 6.30pm

Carer Support Service

Helen and Peter told us about the work of the Community Neurology Service and Primary Care Carer Support Service of NottinghamCityCare Partnership. The neurological team are multidiscipline (nurses, social workers, psychologists, occupational therapists, etc) who are part of the carer support teams that can be accessed through carepoint (0300 3003333) who can direct carers to what they need. This may include ensuring their care package is up to date, filling in forms, benefits, gardening, respite care, dial-a-ride etc. They can be accessed through contacting them direct via the carepoint number and do not need to be referred by your GP.

They are under no pressure to discharge their clients and view their job as improving the carer's potential. Some of the Carer options are means tested if they would come from social care budgets.

The integration of the teams with regard to health and social care are not unique within the country but are quite advanced. It is hoped that the budgets will move to unifying health and social care options.

G4S could run 999 controls of three major British police forces, including Nottinghamshire

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Dave Groom brought to our attention that police chiefs from Nottinghamshire, Leicestershire and Northamptonshire have commissioned the private security firm to produce a 'feasibility study' and G4S are expected to bid for the 999 service which controls police, ambulance and fire services.

<http://www.telegraph.co.uk/news/uknews/11975505/G4S-to-run-999-controls-of-three-major-British-police-forces.html>

and there is a petition at 38 degrees website on this topic :

<https://home.38degrees.org.uk/2015/11/09/38-degrees-members-vote-to-stop-g4s-taking-over-999-response-centres/>

Deputy Practice Manager

Kay Bellamy introduced herself to the PPG as Mary Simpson's Deputy.

Dr Jane Milburn

We are sad to announce that Dr Milburn will be leaving the practice at the end of December after 21 years here.

We and her patients will miss her greatly!

Her patients will be transferred to Dr Jane Coleman, an experienced GP who is joining the practice next year

Cancer Awareness Event

Rose reminded us that there is a Cancer Services Awareness Event on Thursday 19th November 1pm-3pm at the Afro Caribbean National Artistic Centre in St Ann's

<http://www.carersfederation.co.uk/services/adult-carer-support/adult-carers-nottingham-city/events/>

The True Colours Project

Rose reminded us about this rainbow of learning opportunities for mental, spiritual and emotional wellbeing <https://www.facebook.com/truocoloursproject/>

They will be coming to talk to us in the New Year sometime.

In the news

NHS: UK now has one of the worst healthcare systems in the developed world, according to OECD report

Hospitals so underequipped that people are dying needlessly because of a chronic lack of investment

<http://www.independent.co.uk/life-style/health-and-families/health-news/nhs-uk-now-has-one-of-the-worst-healthcare-systems-in-the-developed-world-according-to-oecd-report-a6721401.html>

The **National Association for Patient Participation (NAPP)** are collecting views from Primary Care patients and Patient Participation Groups (PPGs). You don't have to be a member of a PPG to [complete the survey](#), which ends **Monday 23 November 2015**.

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New NHS urgent care centre

On 1st October 2015 the new NHS Urgent Care Centre opened at Seaton House, London Road, Nottingham NG2 4LA (next to the BBC building).

The centre will offer assessment and treatment for health conditions that are urgent but non-life threatening such as:

- *Minor burns and scalds*
- *Minor head injury with no loss of consciousness*
- *Skin infections and animal bites*
- *Suspected broken bones, sprains and strains (X-ray will be available on-site)*
- *Eye infections and minor eye injuries*

No appointment is needed; just drop in between 7am and 9pm 365 days a year

The new NHS Urgent Care Centre will replace the existing NHS walk-in services:

- For more information please contact NHS Nottingham City Clinical Commissioning Group Patient Experience Team on 0115 8839570 or email: patientexperienceteam@nottinghamcity.nhs.uk

Flu vaccination campaign

Elmswood Gardens Surgery has received all our deliveries of the seasonal flu vaccine.

If you are aged over 18 and are in an "at risk" group, or aged over 65, please call the surgery to book an appointment. Please note these are not "walk in " appointments, as we have so many people to vaccinate. However, if you ask when you are here for an appointment for something else, the clinician may be able to do it at that time.

We have doses of the nasal vaccine for children available, so please call to book in you child if they were born between 1st Sept 2010 & 31st August 2013. We cannot offer the vaccine to any children outside this cohort unless they fall into an "at risk" group