

# ELMSWOOD SURGERY PATIENT PARTICIPATION GROUP MEETING

**Friday 11th November 2pm Pete McGavin, Joint Chief Executive of Healthwatch Nottingham about Healthwatch and how we might be able to work together**

**Apologies:** Alan Diamond, Derek Huett, Irfan Malik, Janet Norris, Brenda Thrower, Sue Wilson

**Present:** Heidi Beard, Ken Brown, Richard Buckwell, Shelagh Clarke, Pat Constable, Gillian Dobson, Helen Duszynski, Jim and Helen Greig, Dave Groom, John Hackett, May Hough, Jackie Leithead, Magrit Mitchell, Amanda Roberts, Pauline Sault, Mary Simpson, Vinay Shankar, Helen and Edward Skadorwa, Rose Thompson, Pam Whitby, Charles Wilson (23)

## **Background to Healthwatch**

Community Health Councils were set up in 1974 and were successful at holding chief executives of local authorities to account. But were abolished in 2000. Their role was passed on to IINKs and PALs and now they have been superseded by Healthwatch.

Healthwatch are not allowed to advertise apart from their website

<http://healthwatchnottingham.co.uk/>. Each week they have "Talk to Us" stands at various places Mary Potter Health Centre, Asda and Clifton Health Centre. They are always looking for volunteers (see the item in the news section).

Healthwatch is minimally staffed with Pete McGavin as the Chief Executive, a communications person and a volunteer co-ordinator. It is not political. Healthwatch cannot pursue an individual patient's complaints but there is an organisation called Power which can do this:

<http://www.pohwer.net/>

Discussions were wide ranging and included:

- Dementia diagnosis. NICE says that a patient should be signposted to sources of support at the time they are given a diagnosis of dementia. Healthwatch Nottingham are about to publish their investigation which found that this does not always happen.
- The BME community are on a steep learning curve on dementia because immigration disrupted usual community awareness since the older generation was often left behind in the "old" country.
- Sustainability and transformation plans for city health have been submitted for approval but remain secret. These plans are tasked with saving £450 million in Nottingham alone.

## **Agreed actions:**

The group agreed they would like Healthwatch to return for a session with us every year.

Pete asked that all members of the PPG who felt they could, would fill in their "Talk to Us" questionnaire. Anything good or bad about your recent healthcare experiences will help them build up a picture. Visit <http://healthwatchnottingham.co.uk/> to do this online.

## **ELMSWOOD SURGERY PATIENT PARTICIPATION GROUP MEETING**

Mailing list of PPGs in Nottingham City Clinical Commissioning Group. Due to data protection, the CCG cannot pass on the details of PPG Chairmen to Healthwatch. Mary offered to contact the 52 practices and ask them to contact Healthwatch with this information.

John, Amanda and other members of the group offered to help the Healthwatch communications manager by sense checking the imminent new website.

### **Next meetings:**

- Wednesday 14th December 6.30pm Dr Malik and Paul Swift (Nottingham University historian and archivist) on World War 1
- Friday 10th February 2017 2pm Abi Powell, Macmillan CityCare Cancer Service Project Lead for The Macmillan Nottingham Cancer Support Service.
- Wednesday 8th March 2017 6.30pm
- Friday 14th April 2017 2pm
- Wednesday 10th May 6.30pm Laura Buckley (Research co-ordinator)
- Friday 9th June 2017 2pm
- Wednesday 12th July 2017 6.30pm
- Friday 8th September 2017 2pm
- Wednesday 11th October 2017 6.30pm
- Friday 10th November 2017 2pm
- Wednesday 13th December 2017 6.30pm

Hope to see you at our next meeting which will take place in the meeting room upstairs at Elmswood Surgery.

### **In the news:**

#### **Health in the 21st century - with Harry Leslie Smith and others**

On Thursday 17th November, 7pm, the Nottingham People's Assembly have Harry Leslie Smith and others speaking at an event on the future of the health service. Recently the subject of debate during the EU campaign, our NHS is in desperate need of funds as successive austerity governments have sought to cut and privatise the service. At 5 Broad St, Nottingham NG1 3AJ

[http://www.nottspeoplesassembly.org/health\\_in\\_the\\_21st\\_century](http://www.nottspeoplesassembly.org/health_in_the_21st_century)

**Get Involved:** Healthwatch Nottingham seek volunteers passionate about local health and care, and enjoy listening to people, to work with staff at 'Talk to Us' sessions and other events around the city. You would be raising awareness of Healthwatch and recording feedback from members of the public about experiences of health and care. A training day is scheduled in early October with ongoing support. Here's general information about [Healthwatch Nottingham](#). If you're interested in volunteering, please email [Joan Cook](#) or call 0115 859 9510

### **Other groups of interest**

**ELMSWOOD SURGERY  
PATIENT PARTICIPATION GROUP MEETING**

**PASAD – Schizo-Affective, Hearing voices or Paranoia support group**, morning meetings in Broxtowe Day Service. For more details phone Lydia 07914791074. Meetings are always the second Thursday in the month

**CityCare Patient Experience Group**

This group is open to any residents in the City and by attending you will get updates on the over 60 health services provided by the CityCare: and be able to voice your experiences too.

Next few meetings:

Tuesday 6 December 2016, 10.00am—12.30pm

Monday 16 January 2017, 1.00pm – 3.30pm

Tuesday 7 March 2017, 10.00am – 12.30pm

Meetings are held at Nottingham Community and Voluntary Service (NCVS), 7 Mansfield Road, Nottingham NG1 3FB in the Ash Room