

## ELMSWOOD SURGERY PATIENT PARTICIPATION GROUP MEETING

Wednesday 11<sup>th</sup> September 2019 6.30pm Kate Horton Greater Nottingham CCG

**Attendees:** Shelagh Clarke, John Hackett, Cynthia Mee, Magrit Mitchell, Amanda Roberts, Suzanna van Schaik, Vinay Shankar, Helen and Edward Skadorwa, Colleen Straw, Ken Taylor, Charlie Wilson

**Apologies:** Annette Lewis, Irfan Malik, Mary Spencer, Sue Wilson

Kate Horton from Greater Nottingham Clinical Commissioning Group told us about the latest changes in the local NHS infrastructure and how we patients can influence the services we get.

She explained there are now in health service delivery Integrated Care Systems and the Primary care Networks. We are in the Sherwood and Bestwood Primary Care Networks whose Clinical Director is Dr Crowe. She also told us that CCGs are in the process of merging so that eventually there will be one Clinical Commissioning Group for all of Nottingham and Nottinghamshire apart from Bassetlaw.

<https://healthandcarenotts.co.uk/> is the Integrated Care Systems website - it is slowly being populated. Kate is personally working with colleagues to get the City Integrated Care Partnership information updated so we can start understanding the area, people and intentions for the City population.

The ICS board meetings are open to the public. The papers for the ICS board and their details can be found here <https://healthandcarenotts.co.uk/about-us/ics-board/>

Kate gave an example of an integrated care system that is doing really well (comparatively) – Wigan, with its “invest to save” policy, and here are some of the details on what they are doing and how:

<https://www.wigan.gov.uk/Council/The-Deal/The-Deal.aspx>

This is their public facing website and it tells you what they are doing however if you want more information to read around it the Kings Fund has published a review on the work and you can find this online here alongside their videos and snap shots on the work.

<https://www.kingsfund.org.uk/projects/lessons-wigan-deal>

Commissioning services is increasingly moving away from competition and finding opportunities to join up and blend health and social care. It is expected that Primary Care Networks will have a social prescriber and Link workers to share between themselves. Link workers provide support, education and problem-solving for the primary (Doctor’s Surgery) health care team.

Kate aims to involve the less well heard and less articulate patients to glean their thoughts and experiences of services and proposed changes, whilst respecting Good Data Protection Regulations. So she looks for anonymised patient experience feedback, users of the affected delivery services and contacting the non-health specific established groups which exist in the neighbourhood.

Kate shared her email address for anyone to contact her direct [kate.horton6@nhs.net](mailto:kate.horton6@nhs.net) but urged people to feedback their personal stories via the patient experience team for the service they used.

For service specific feedback and complaints people can go directly to our Patient Experience team within the CCG who commit to:

Providing a confidential listening and support service for any concerns that patients and the public may have and provide information about NHS treatments and services. They are also committed to Helping patients, their relatives and carers find their way through the NHS.

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Telephone: 0115 8839570

Email: [ncccg.patientexperience@nhs.net](mailto:ncccg.patientexperience@nhs.net)

In writing:  
Patient Experience Team  
Greater Nottingham Clinical Commissioning Partnership  
Standard Court  
1 Park Row  
Nottingham  
NG1 6GN

We asked about the money savings all this re-organisation is meant to produce. (Kate will get back to us).

## Other points raised:

1. The Macmillan run Late Effects Clinic at the City Hospital for Radiotherapy Patients  
<https://www.macmillan.org.uk/about-us/health-professionals/programmes-and-services/cancer-partnership-nottinghamshire#331821>
2. It is flu clinic time! See the details under our surgery's news section.

## Important information regarding your personal data

As a member of the Elmswood Surgery Patient Group we keep a record of your name and contact details. This information is held on a password protected database on Mailchimp, accessed only by the secretary of Elmswood Surgery Patient Group (currently Amanda Roberts). Your data is not shared with any other organisations/ institutions. The Elmswood Surgery Patient Group will use your email address to communicate with you generally twice monthly (to notify you of the forthcoming meeting arrangements and subsequently what happened in that meeting). With those mailings will be details of other health and social news we hope might be of interest. We may very occasionally contact you at other times when we are seeking your assistance. If you wish to unsubscribe from these emails, and therefore cancel your membership with us, then you can do so at any time: *click "unsubscribe" at the bottom of this email.*

You are welcome to contact us if you have any questions about this.

## Our next meetings:

- Friday 11<sup>th</sup> October 2019 2pm Kathryn Jack about Hepatitis C
- Wednesday 13<sup>th</sup> November 2019 6.30pm Valentina Lazarevic and Jane Coleman about the research happening at our surgery

## **ELMSWOOD SURGERY PATIENT PARTICIPATION GROUP MEETING**

- Friday 13<sup>th</sup> December 2019 2pm Lauren Gascoyne - imaging methods to detect brain disease and Prof Justine Schneider to talk about dementia.
- Wednesday February 8th 2020 at 6.30pm

Hope to see you at any of our meetings which all take place in the meeting room upstairs at Elmswood Surgery. Please expect the meeting to be an hour and a half. Please note that the surgery **closes at 6.30pm**, so you need to arrive a few minutes before the start time of the evening sessions.

### **Our surgery's news**

**Flu jabs** we can only do aged 65 and over at the mo, and clinics are available on Saturdays 21<sup>st</sup> and 28<sup>th</sup> Sept. Heidi is also trying to organise a Thursday one too. The vaccines for under 65 have been delayed and we will not be able to do those until mid October.

### **Training closure afternoon**

Please note that the practice will be closed on Tuesday 17th September at 12 noon, and will reopen the following morning at 8am. Any urgent call during the closure times will be dealt with by the out of hours service. they can be contacted vis the surgery phone system, or by calling 111

### **Patients may be aware that there is a measles outbreak in Nottingham**

Measles is highly infectious – a cough or a sneeze can spread the measles virus over a wide area. If you come into contact with it and are not protected, the chances are that you will be infected. It is recommended that people who have not had the disease or had 2 MMR vaccinations should be vaccinated as soon as possible. If you are not certain about this please ask a receptionist. People born before 1970 generally DO NOT need vaccination as they will have immunity or may have had the disease as a child.

### **In the news**

**The People's Trial** is a new and exciting way to participate in scientific research, where you decide all the major steps of a randomised trial.

Anyone can take part – you don't need special skills or training as we tell you everything you need to know to get involved. It's a fun, free way to enjoy science while doing a little bit of good in the world. <https://thepeoplestrial.ie/>