**Patient Participation Group Meeting Minutes**

**Tuesday 23rd November at 11am**

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|  | **Attendees:**Tracey WatsonWendy WhiteheadSHJanet McFarlaneValerie DickinsonRoxie Marandi | **Apologies:**Adele MumbyAlison Belton |
| **Item 1**  | **Welcome & Actions from last meeting** |
|  | TW opened the meeting and went through actions from last meeting:AM to liaise with TW/WW regarding a promotional desk in the waiting room. (To be arranged)AM to liaise with TW regarding setting up a group for teenagers with Long Term Conditions. (To be arranged) |
| **Item 2** | **Patient Accelerated Access to Records** |
|  | Patients with online accounts such as NHS will be able to read new entries including free text in their health records. The change should have gone live on the 1st November, but surgeries nationwide have objected, the date was pushed back to 30th November but as of typing the minutes, it has been pushed back again.In readiness for this, practices have had to complete a lot of background work which unfortunately ended in some wrong codes being applied to patient records which cause a bit of an issue, this has now been rectified.Once we have a go live date we will add information to the website. |
| **Item 3** | **Staffing News** |
|  | * Dr Owhondah to officially become a partner from 1st December.
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| **Item 4** | **Practice Survey Results** |
|  | We have had the results back from the ICB for the GP Survey. Kingfisher as a whole did really well, for GP experience we came out at 92% making us number 7 in the whole of Nottinghamshire.  |
| **Item 5** | **Vaccination Programme** |
|  | We ran 5 successful clinics during October & November from Retford Outpatients Department and have had several in-house clinics too. Total vaccinated: Covid: 5,341 Flu: 5,964 Due to late arrival of vaccines quite a number of patients went elsewhere for the vaccine. Our order for next year is coming in September, so should be able to offer vaccination at an earlier date. |
| **Item 7** | **AOB** |
|  | No further items to discuss |
| **Item 8** | **Date of Next Meeting** |
|  | Tuesday 14th February at 11am in the Meeting Room |