

# Do you order a family member's Repeat Prescriptions?

## You may want to use the NHS App

Are you visiting or calling the practice regularly to order your family member's repeat prescriptions.

**With their consent you can order their prescriptions through the NHS App.**

### Not sure where to start?

You and the person you care for are registered at the same practice

You can ask for Proxy Access, and link your profiles on the NHS App. Ask your GP for more information.

You and the person you care for are registered at different practices

Help the person that you support to register for the NHS app, and **if they consent**, you can use the app on their behalf.

# Do you order a family member's Repeat Prescriptions?

## Use Linked Profiles on the NHS APP

If you and your child (under 16) or dependent are registered at the same practice, you can link your profiles on the NHS App

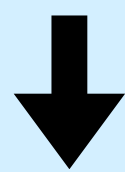
### Not sure how to do this?

Access is controlled by the GP surgery where you are both registered. You can ask your GP surgery to register you for proxy access. You'll need to provide ID so they can confirm who you are and check that you are the correct person to act on the child or dependents behalf.

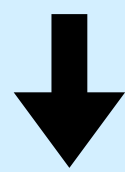
When your GP practice has checked your identity and registered you for proxy access, you will be able to use the option in the NHS App to 'switch profiles'

## How to Switch Profiles in the NHS App

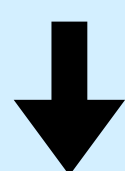
Before you want to use the Switch Profiles feature, ensure you are fully registered to the NHS App.



Once you are logged into the NHS App, from the home page select **Switch Profiles**.



Now select the person you want to act on behalf of.



When you switch to another person's profile, a yellow banner at the top says **Acting for** and the patient's name.

If parents/guardians still have access to their child's medical record and online services, access is turned off when the child reaches their 16th birthday.

Linked profiles are subject to any local policies that apply.