Use the NHS App service without a Smart phone

If you do not have access to a smart phone or device, you can use the NHS App service on a desktop or laptop. If you do not have access to ether of those, you can visit your local library.

1. On a device with access to the internet search for the NHS App. Search for https://www.nhsapp.service.nhs.uk/ or google 'NHS App Online' and select the one that says, 'Log in – NHS App Online'.

2. On this page, scroll until you see 'continue' then on the next page enter your email address. You may already have an account set up form when you used the services for the COVID pass (please note this is not the same service anymore, but just the same account details).
   If you already have an account, skip to step 4.

3. If you do not have an account set up, it will prompt you to create an account. Press continue and follow the steps to do this.

4. If you have an account, or after registering your account, enter your password. If you do not know your password, select 'reset password' and follow the steps. You will need access to your emails if you need to do this. You may need to confirm it's you with a security code. This will be sent to the phone number linked to your NHS Account. Input the code that will be sent to you as a text message, and press continue.

5. Now you have access to use the NHS App services on the desktop. You can use this log in on any computer, tablet, phone to access your NHS services. If you have signed up for the first time, you will not be able to use your NHS Account until you have been verified. This can take up to 10 working days.