**PATIENT PARTICIPATION GROUP ZOOM MEETING**

**DATE: Monday 5 October 2020 13.00 to 14.30 hours**

**”Virtually” present:**

Sheila Ormerod (SO) (Chair)

Derek Smith (DS)

Norman Windsor (NW)

Alan Nash (AN)

Marilyn Bingham (MB)

Jayne Bouch (JB)

Peter Sutcliffe (PS)

Peter Burrowa (PB)

Lesley Watkins (LW)

Claire Barnes (CB)

Ros Reavill Practice Manager

Dr Sidaway

**Agenda Item 1 Introduction**s

Dr Sidaway was welcomed to the meeting.

Two new PPG members Claire Barnes and Ashley Clewes were welcomed to the PPG.

Ashley Clewes was unable to attend due to work commitments but sent apologies.

**Agenda item 2 Apologies**

Andrew Hughes (Vice Chair)

John Marsh (JM)

Harold Hallam (HH)

Ashley Clewes (AC)

**Agenda Item 3. Agree minutes of meeting 3.2.20 and 1.6.20**

These were agreed to be a true record. Proposed PS seconded DS

**Agenda Item 4. Matters arising**

SO reminded members that Carla Tucker had recently left the practice for another post. She asked members if they would wish to send a card thanking Carla for her support of the PPG during her time at Oakwood . This was unanimously agreed. **ACTION SO**

SO also confirmed that the Woodhouse Warbler contribution has been made with articles from Dr Frith and Dr Sanders. Dr Frith confirmed that the article would be his last after his recent retirement as a GP locum at the surgery.

SO confirmed the delivery of a £100 cheque and cards to Dr Lucassen from PPG members on her recent retirement.

**Agenda Item 5. Update in reaction to Covid 19**

RR reported that a change to triage appointments will now enable some patients to see a GP face to face. Social distancing will be observed.

Procedures to be offered as appropriate will include dressings, steriod injections, cervical screening (smears) and child immunisation.

High risk patients, over 65 and children will be prioritised for flu jabs. A recent Saturday surgery had been successfully carried out with a significant number of patients receiving vaccinations.

**Agenda item 6. ERD prescribing.**

RR explained the aim of this initiative was to actively sign up patients repeat prescriptions of their stable medication (up to 3 items) theses prescriptions up to a maximum of 12 repeats will be held at the pharmacy nominated by the patients so there is no need to visit the surgery to order or collect these repeat prescriptions.

PS asked if patients would need to take action to sign up for ERD. RR explained that during the Covid emergency patients can be automatically included. Covid regulations now allow for this to happen without patient written consent.

New medication prescribed by the GP would be sent to the pharmacy as required via EPS.

**Agenda item 7. Physiotherapy**.

Dr Sidaway informed members of a new service available on Thursdays at the surgery to provide first contact physiotherapy treatment. The physiotherapist is Maria and patients can phone in to make appointments.

CB asked if the physiotherapist was able to request imaging. RR replied that the Advanced Nurse Practitioner (AMP) is able to currently but as yet the physiotherapist is not, until they have completed the necessary training at KMH.

**Agenda Item 8. Practice developments.**

RR informed the PPG of new GP appointments at Oakwood Surgery.

A new salaried GP Dr Ruth Freeman will work all day Monday and Wednesday each week

There are 2 new registrars completing their third year of training at Oakwood Surgery. Dr Fearn and Dr Amadi. Dr Angus and Dr Titi have now moved on to another rotation.

Two new Partners have been appointed Dr Narra and Dr Imran Butt due to join at the end of October and beginning of November 2020.

Dr Sidaway announced that from the beginning of October Oakwood surgery, after negotiations with the NHS and CCG, would take over the running of the Bull Farm surgery and its 2,700 patients. Currently IT systems are being sorted.

PS commented that there was some confusion after a letter was sent to Bull Farm patients by the NHS which left them unsure if they would have to travel to Oakwood for treatment.

Dr Sidaway explained that there will be a joint service between the two. Local patients will continue to go to Bull Farm but some services will be available at both sites. There is parking at Bull Farm which may suit some patients better.

GPs will continue to triage all patients. There will be GP attendance at Bull Farm on Monday, Wednesday and Friday.

RR also added that extra staff, nursing, admin and reception would be recruited. There may be teething problems and she asked patients “to bear with us”

**Agenda Item 9. Woodhouse Warbler November edition items**

Dr Sidaway suggested that the best plan would be to inform patients of the changes with the Bull Farm merger. The staff changes would also be submitted. This was agreed.

**Action RR SO**

PS also suggested a leaflet about the changes could be prepared and he would distribute them locally himself. PS will email RR. **Action PS**

Dr Sidaway suggested the the Bull Farm PPG should be involved. LW has a contact with their Chair and will speak to her and facilitate a discussion with SO **Action LW**

**Agenda Item 10. Agree dates for 2021**

RR asked if possible could future meetings be held between 13.00 to 14.30 hours. SO commented that evening meetings had been set up to attract a wider range of members who might be out at work during the day but this had not happened.

It was agreed that future meetings would be at the earlier time.

**The following 2021 dates were agreed. All to be held at 13.00 to 14.30 hours**

1 February

12 April

7 June

2 August

4 October

The first meeting in **2022** will be held on 7 February

**Agenda item 11. PPG members’ items**

Dr Sidaway asked for help in dealing with vandalism and disruption at the surgery. This is being carried out by local youths who also congregate at Morrisons. They have damaged the premises and it is unpleasant for patients attending late appointments. The police have been informed.

PS asked for information to be sent to Lee Chapman at the Warbler. PS would also speak to a police contact who might be able to help.

CB suggested a letter to local schools and the police. Police visiting the school might have more impact.

LW has been asked by Mansfield District Council to send out news of support available to the local community. Staff members who triage calls will be able to direct them to agencies that can help. The Good Sam team will be extended to March 2021

LW asked PPG members for any local information that can be disseminated by MCVS

**Date and time of the next meeting; Monday the 1st February 2021 at13.00 to 14.30 hours**

**At the meeting held on \_\_\_\_\_\_\_\_\_\_\_\_\_ the above minutes were agreed as true record**