**Bingham PPG Minutes – Tuesday 4th July 3.30pm Present**: Judith, Andrea, Helen, Denise (Practice Team Leader), Liz (Practice Manager), Laura, Yvonne, Lorna, Martin,

**Apologies:** None

Jean and Jane have now left the PPG due to other commitments

**1. Matters arising from previous meeting:**

Matters came up under the headings below.

**2. Practice and Bingham surgery updates:**

Patient leaflet

This hasn’t gone any further yet but Liz will follow this up.
On-line booking

This is now up and running. Several people have made bookings this way and found it good. Lorna reports that there seems to be a greater degree of dovetailing between various aspects of NHS technology.

Staffing

Dr Lowe will be starting as a salaried GP with the practice but will mostly be at Cotgrave. Dr Britton will be stepping down as a Partner but the partners have asked her to return in the New Year as a retainer GP.

As discussed at the last meeting, PPG members have been helping to get the filing of patient records up to date and this is ongoing.

Covid and flu vaccines

No arrangements have yet been made for the joint flu and Covid clinics in the Autumn. The logistics are proving quite challenging at this time and there is still uncertainty in lots of areas including who will be eligible and how and when the vaccines might be delivered.

**3. Social prescribing.**

Laura was not able to attend so no updates available.

**4. Surgery update**

There is currently a trial run by the PCN in terms of giving people more information about/experience of using the NHS App. Cotgrave will be the first to gauge interest and then Bingham are hoping to be next.

Online registration is now open for new patients registering at the surgery.

The number of patients registered at the surgery is creeping up slowly but there are approximately the same number of patients leaving the register as there are joining.

There is a now a contractual obligation to allow patients to have access to online consultations- this access is now on the website under ‘online consultation’ and can also be accessed from the NHS App. Patients can send a message to the practice asking for support (admin requests initially such as requests for sick notes or following up results or similar). It is planned for this to be rolled out for clinical appointments too in the future but this is likely to take quite some time. This is a soft launch and so is not being published just yet to try to gauge how popular it might be with patients and how many resources might be needed.

**5. Buttercross**

There is a website that the PCN has set up about the different clinical roles within Rushcliffe and what each Practitioner is qualified and able to do. This would potentially be a good link to share in a future Buttercross on behalf of the PPG. www.rushcliffehealth.org

**6. Future plans and joint working with Cotgrave and Cropwell PPGs:**

We had a long discussion about Judith wanting to take a step back from the role of organiser of the Bingham PPG and whether this might be the right time to look at combining all the Belvoir Health Practice PPGs. There are pros and cons of this decision and we need to think about these before we decide on the right course of action.

**Action**: Judith will contact Sally so we can start a discussion as to whether combining the meetings is a good move.

**7. Date of next meeting:** 5th September 2023 at 3.30pm at Bingham Medical Practice