

# **Minutes of Collingham Medical Centre Patient Participation Group**

## **Meeting 14.08.2023 10a.m.**

### **1.Apologies**

Ann Candlish, Richard Papworth, Adrian Sunman, Richard Whitehead

### **2.Introductions & Attendance Sheet**

Michael Davies (Chair) Linda Dales and Sarah Markall on Teams, Sam Ward and Sam Wright (CMC), John Haddrick (Pharmacy), Peter Rowlands, Adrienne Allcock, Penny Lenden, Sue Trickey, Barbara Wilson.

### **3.Notes of last PPG Meeting**

a) Approved

b) Peter enquired about well-women/ men checks. Sam Ward will speak to the doctors.

### **4. Treasurer's Report**

Nothing new to add.

### **5.Practice report**

#### **Pharmacy:**

John reported that the 7 day turnaround on scripts from 17<sup>th</sup> July is helping with medication shortages of which there were 270 in the previous week. Larger pharmacies e.g. Boots have greater storage facilities to bulk buy but the 30 most needed medications are being stored in larger numbers. There have been particular difficulties in obtaining statins. Since the reorganisation of the pharmacy the length of queues has decreased. It is now possible to prescribe medication for eye infections, insect bites and UTIs for over 65 year olds which should relieve pressure on General Practice. It would be helpful for patients' spouses/partners to be able to discuss medications. The Pharmacy keeps a list of patients who are waiting for delayed delivery of medications.

#### **Practice:**

A new boiler has been fitted and tested.

The annual leave of CMC staff and patients has coincided so there has not been undue pressure on clinics. Two new PCAs will be joining the staff.

The Flu clinic on 23<sup>rd</sup> September will be advertised on the Facebook page and the Football Club will be asked to allow priority for CMC.

### **6. NHS Tea Party**

There will be an article in the September edition of the Fleet magazine.

## **7. BP monitor re-calibration event 23<sup>rd</sup> September 9am – 1pm**

Donations from the Tea Party will be used to fund this plus some from the PPG account.

Patients will be invited to submit their monitors in advance and collect at the Flu Clinic.

## **8. Know Your Numbers 8<sup>th</sup> September at CMC**

Drop-in body MOTs to measure BMIs, BPs, “How are you?”.

## **9. Next Poster Campaign**

### **Befriending:**

Linda and Sam will meet Hannah to discuss the re-start, funding and volunteer recruitment. This should drive down GP appointments for the housebound. Hannah will be invited to a PPG meeting. The Poor Trust in Swinderby will be approached.

## **10. Dementia Awareness**

Sam and Sam will walk through the surgery with a Patient (s) to improve the experience for those living with dementia.

e.g handrails in toilets, arrows in corridors towards reception, leaflets to be condensed, link on website for carers information, training for whole Practice.

Identified patients should be offered longer appointments and carers should be given improved consent.

## **11. PPG Toolkit**

The next event has been postponed because of various clinics. PPG could be at the Community Fair in Winthorpe in October.

## **12. AOB**

Not the Collingham Fair this year. Try for May Fair next year.

The Agenda for 2024 could be planned at the PPG meeting in December.

**The AGM will precede the next PPG meeting on 11<sup>th</sup> September, starting at 9am (set up 8.30am).**

PPG meeting start 10am.

This meeting closed at 11.23am.