

## Working with Patients and the Calverton Practice

## The PPG:

- acts as a critical friend of the practice.
- offers feedback on the patient perspective;
- helps to improve the patient experience.
- · helps improve communications.
- · helps to promote good health.
- offers practical support to the practice.
- · assist in the effective use of resources.
- is 'a contractual requirement for all GP practices.

## **DID YOU KNOW....**

- The Calverton Practice now has over 10,000 patients.
- The last Care Quality Commission inspection rated the Practice "Good" or "Exceptional" in all the categories.
- Nearly 50 full time and part time staff are employed.
- The Covid period was a huge extra strain on the Practice.
- The NHS Integrated Care System could result in less local funding.
- Patient demand is increasing as numbers of GP's are decreasing.
- Increased use of GP remote consulting may be necessary to meet demand.

If you have ideas, questions or would like to know more about how to support both patients and your Calverton Practice, please get in touch:

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## INAPPROPRIATE USE

OF GP APPOINTMENTS

WILL RESULT IN AN INCREASED DEMAND







are for innappropriate minor conditions like sore throats, colds, headaches, rashes, sunburn

70% OF THE NHS BUDGET IS SPENT ON PEOPLE WITH LONG TERM HEALTH CONDITIONS, BUT 30-40% OF PEOPLE WITH LONG TERM CONDITIONS DON'T TAKE THEIR PRESCRIBED MEDICATION



KEN SERIOUSLY

**RLY 50%** 

**MOST GP'S SEE** 30-40 **PTTT PLUS HOME VISITS.** AND EMERGENCIES

n GP appoints missed in 2015, costing £160,000,000

EACH A&E VISIT COSTS **APPROX** 

1,000,000 EMERGENCY HOSPITAL