

Notes of PPG meeting held on Thursday 24th Feb 2022 at The Practice Calverton

Present: Nick Borrett (NB), Bridget Hall (BH), Jackie Guyler, Diane Frudd, Margaret Briggs, Dr James Hopkinson

Apologies: Viv Sadler, Caroline Borrett, Sam Roundcore, Chris Jackson, Susan Kernahan, Julia Stirlano

NB Welcomed everyone to the meeting and stressed how hard it had been to get everyone together.

The previous minutes were accepted as a true and correct record.

Matters arising:

The Core centre are now taking blood pressure readings upon request.

We were asked to support core in any way we can, perhaps by handing out leaflets.

It was asked that the Practice provide further copies of information packs to be available.

Bridget Hall/Dr James Hopkinson

Gave the Practice Report advising that Dr Partington leaves officially at the end of March but because of accrued holidays actually finishes at the end of February.

Dr Petra Richmond will take up her position as a partner and will now carry out five sessions a week instead of four and Dr Partingtons patients will be transferred to her.

Dr Hughes will now work six sessions (he had previously been temporary)

The Practice has received some "Winter Pressure Funding" to operate some extra sessions with a locum, in an effort to try and clear some of the back log which has proved successful. It is also planned to have some extra sessions in Spirometry and also an "Air Scrubber".

Practice still maintaining full Covid precautions, compulsory mask wearing etc.

Covid vaccinations are now being slightly wound down and "PKB" (Patient Knows Best) is being introduced where patients can update the App themselves.

Jane works with the NHS app to answer some queries on medicines and is helping to expand the number of patients who order medication on line. (Nick to be pressured into signing up – Jane will contact him).

A new driver, Derek, has been appointed to cover holidays and deliveries.

NB asked what is the cut off date for Phil Rayners newsletter as he missed the deadline for inserting some details of the PPG last month.

NB Reported that he had just heard from the Boots area manager who advised that the Calverton shop would now be open from 9-6pm weekdays, 9-5pm Saturdays with no lunchtime closing, in order to reduce the ques.

NB Said that collecting forms/letters etc from reception could sometimes be difficult and time consuming. He suggested having an Alphabetical file. BH said that this was usually done.

BH was asked if the annual surveys will be reintroduced, which are a requirement of the practice.

It was confirmed that patients receive a birthday card when reaching 75 along with an annual health check visit.

There will also be a new scheme called "Supporting our Surgery" introduced.

The Willowbrook Practice at Sutton had produced a leaflet which was very informative. The Practice had not yet had an opportunity to update its' Web page.

There is also now a "Physicians Pledge" for patients.

A quiz now took place prepared by NB on the Practice and Calverton, which was fun and informative, no one achieved 10/10!!

It was suggested by BH that future meetings could take place on Wednesday evenings at 6pm as it was late night opening at the Practice.

NB thanked the Practice for their hospitality.

Date of next meeting TBA after discussing suitable times with other members of the PPG.