The Calverton Practice Patient Participation Group Meeting 19 January 2022 at 18.30 via zoom

Present

Nick Borrett (Chair)

Margaret Briggs (Vice Chair)

Caroline Borrett

Enid Cox

Diane Frudd

Chris Jackson

Samantha Round (CORE)

Viv Sadler (Secretary)

Jayne Yeomans (Deputy Practice Manager)

Dr Caroline Wight (GP Partner)

Absent

Jackie Guyler

Pat Bosworth

Chris Jackson

Pat Kingston

Susan Kernahan

ACRONYMS (new ones in italics)

BMA British Medical Association

CAB Citizens Advice Bureau

CIL Community Infrastructure Levy

CQC Care Quality Commission

CCG Central Commissioning group

CVS Council for Voluntary Service

DES Direct Enhanced Services

DNA did not attend

EPS electronic prescribing service

GBC Gedling Borough Council

ICP S.Notts integrated Care Partnership

ICS Nottm & Notts integrated care system

LES Local Enhanced Services

LMC Local Medical Council

NAPP National Association for Patient

Participation

NNE CCG Nottingham & Nottingham North East

Clinical Commissioning Group

PCN primary care network

PEO partnership engagement officer

PICS Primary Integrated Care Services

PPGF Practice Patients Group Forum

QOF Quarterly outcomes Framework

ST1 Special Trainee 1st year (GP)

1. **ACTION Apologies for absence** Apologies for absence were received from Jackie Guyler, Pat Kingston, Chris Jackson, Susan Kernahan 2. Matters arising from the Focus Group Meeting on 18 November 2021 Sue is continuing to review the PPG Constitution and information from NAPP. Viv Julia Stirland has compiled a list of social media platforms and local organisations. List will be attached with minutes for circulation. 3. **Boots update** Nick had spoken that day to the Emma, Boots Area Manager. She is trying to address problems reported by patients. Staff levels are low due to Covid absences. Only one member of staff available for the till and the shop is closing at lunch time to fulfil prescriptions. However if an emergency prescription is needed patients are asked to knock on the door. Emma was asked to report this to the Practice for prescriptions needed the same day. Discussion on alternative chemists and online supply services all of which can link to the surgery pharmacy. Sam suggested compiling a leaflet showing the Sam alternative methods of fulfilling a prescription. 5. **Practice Update** Rosy is a new member of the dispensing team. Covid jabs are being given at daily clinics, also plenty of flu jabs available. Sam will publicise booster and flu jab availability. Patients can email or phone for a Sam jab appointment. Mask wearing discussed: Dr Wight said that NHS settings will be guided by Public Health England on masks and social distancing. The next practice newsletter is due in February. Danny Bacon, Editor of Calverton and Burton Joyce News is keen to include health promotions. Sam will contact him with Core publicity. 6. **CORE Update** Julia/Sam Sam reported Core is ordering BP monitors and weighing scales for clinics. Sam suggested Core can also be used for handing out Practice questionnaires. Julia and Sam will discuss how best to use PPG volunteer members. Please would Members members tell Viv ASAP if and when they are willing to help at Core. Viv Core is very busy: services include falls prevention clinic, yoga, BP and weight clinic starting soon with Your Health Your Way, You're Important Too (YIT) course, relaxation techniques with qualified teacher, Energy bill advice for changing tariffs and benefits, IT course 18 enrolled. A defibrillator familiarisation course by St John's Ambulance is planned for March. Members

7. Date and time of next meeting Thursday 24 February at 6 pm

expressed their appreciation of the full and diverse programme being offered at

To be advised later whether Zoom or face to face.

Core



