

potential members.

The Calverton Practice Patient Participation Group

Minutes of the meeting held on Tuesday 30th April 2024 5.15pm held at The Surgery

Present :Also present:AbsentDiane BathgatePat BosworthFrom the practice:Jan JohnsonMargaret BriggsDenise Pilkington (minute taker)Dr Caroline WightJak GuylerNick Borrett (Chair) via TeamsSam RoundChris Jackson

Caroline Borrett via Teams Julia Stirland

ACTION FOR

1. Welcome, attendance/ membership and apologies for absence/ new members

All members welcomed – Julia chaired the meeting in Nick's absence – although he was able to attend via Teams. We all introduced ourselves – and welcomed Ian Vanner as a potential new member. We currently have eleven members on the PPG and four vacancies. All members are asked to look out for

2. Previous minutes and matters arising

DP

The minutes of the previous meeting (Tuesday 26th March) had been made available to PPG members and were agreed as an accurate record of the meeting. Denise to send pdf copy of the minutes to Jayne Yeomans for publication on the website.

Matters arising – defibrillator. There is some concern that the village has only one accessible defibrillator. There was some discussion around this and how we might impact upon that – it was suggested that working with the Parish Council might be a way forward. Pat was in contact with Martin Fagan of the Community Heartbeat Trust; Denise to forward information from Pat to all PPG members.

Action – Pat to fwd email info. Denise to contact Parish Council Clerk via email as to how the PPG might support any action from the PC

Denise

Other matters arising were to be dealt within the agenda - Surgery visits (item 5) and Calverton Village Get Together (Item 6)

3. Practice update Dr Caroline Wight

Staff - A doctor has joined the practice from Australia to familiarise himself with general practice. -

The new telephone system is being installed with messages changing as the first change that patients will notice.

There were no other significant changes to report.

4. CORE update - Sam

Fashion Show: Still time to buy tickets for the Fashion Show fund raiser on 22nd May - tickets or pay on door.

Monthly Lunch Club begins July 5th this is to be run in conjunction with Rhubarb with the objective of getting people together and improving eating experience of sharing food, creating an extended family, and bonds for support etc. This was discussed and received very positively.

Open Day – September 7th

5. Raising the profile of the PPG

Julia gave a resumé of what the PPG has done previously to support the patient cohort describing the general health event held last October. The questionnaire used to support this had emphasised the concern over support for stress and mental health needs, followed by weight and exercise, although the event had ultimately been more general. It was envisaged that future events would be more focused but would



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continue meet the needs of the patient cohort. The shorter survey that the PPG had begun to use in the surgery visits was a means to ensure those main areas were still current.

There was some discussion over the goal of the PPG and whether a date was needed for this – i.e. do we identify a date and work towards it? The overarching goal is to promote and support patient self help. Some discussion was had around what a smaller event might look like – a small group with an initial presentation from a provider.

Mental Health 'Saturday morning' is being held at other practices – it was suggested that attendance at such an event might support our resources.

Some surgery visits had been made with generally a good uptake of the form and completion being made. Julia thanked those who had made a visit for their time and asked for others to support with the visits – noting that it can be any day of the week, although with the Calverton Village Get Together the bulk of the survey will be made here.

All members

Action: Members to sign up to a surgery visit.

6. Future events - The VGT Sunday 19th May 2024

• Denise is to organise a Whatsapp poll so that members can 'sign up' to a slot during the day.

Action: Those members who can attend VGT to sign up

Denise – all members

7. BMA patient Liaison-Nick

Dr Caroline was able to explain that the BMA wanted 'to promote PPI (patient and public involvement), also known as PPE (patient and public engagement).'

8. Online booking of appointments - Nick

Dr Caroline explained to the meeting that some practices use econsult for triaging electronically. There is some pressure nationally to use online triaging for appointment arranging, however the Calverton Practice is resistant to this, although there are some parts of this kind of system that the practice will use – e.g. issuing Fit To work notes as this doesn't compromise care.

9. Sick notes/ fit notes and petitions

Recent national media reports of the government are encouraging GPs not to issue 'sick notes', there was a brief discussion over this – as a whole issuing doesn't really use up GP resources.

10. AOB

Nick drew attention to the recent article he wrote for the Doverbeck publication promoting the VGT and the Calverton Practice .

Denise

Action: Denise to forward article to all members

11. Date of next meeting

Tuesday 4th June at 5.15pm.

The last Tuesday of the month (28th May) is during the Nottinghamshire Schools' Half term – thus the following week avoids this potential clash of dates.

All members

It will also be the AGM

The meeting ended at 6.30pm