

## PLT Meeting Minutes Wednesday 27<sup>th</sup> Oct 2021

Please see signature sheet for attendees

Dr Mills addressed the whole group to thank everyone for all the hard work during this unprecedented demand. We have continued to see our patients f2f when necessary and we are offering a really good service. The problems facing general practice at the moment is capacity within each role and each team, with more and more demand from patients and we need to carry on what we are doing and look at all the good things that we are doing and do on a daily basis for our patients.

Dr Mills informed staff that he had received feedback from the ambulance service that our practice had 100% turn around, when a paramedic calls us we call them straight back to advise on whether to transport patients to hospital or not – this is excellent – well done to all.

Issues around patients being able to book a Covid booster – this is down to the national and local booking services not working properly and hopefully this should improve, however we need to inform patients that they will be unable to book until they are 182 days past their 2<sup>nd</sup> vaccination.

Flu clinic – our main flu day is Saturday 6<sup>th</sup> November – it is anticipated that we will have 5 stations through out the waiting room with a one-way system in place, with runners guiding patients and also staff manning the car park and the back door to help patients, it will be run as previous years, and has always run smoothly. Anyone wishing to help out please let Rebecca/Leigh know.

We discussed how many patients we could have in the waiting rooms if the 1 metre ruling came into force, it was estimated that we could have 36 -38 chairs in the waiting room which is a substantial increase, but we need to wait for official guidance from the ICP.