

Who can you see  
other than a doctor?

Meet our Rivergreen  
additional roles



**R.M.C.**



## Who are you?

“My name is Jamie and I am a **First Contact Practitioner**. I work with Muhammad here in the surgery”

## What do you do?

“I am a highly trained **physiotherapist** so I see people with bone and muscle conditions to take pressure off of GPs. I can arrange medication and sick notes and refer patients for X rays, Physiotherapy and to orthopaedics”.

## Who can see you?

“Anyone with a bone or muscle condition. They can book to see me without a seeing a GP first”

## What else should patients know?

“Basically that we are here and accessible and that you don't need to go through a GP to see a physio. We have longer, face to face appointments.



## **Who are you?**

“I am Keeley, the **Cancer Care Coordinator.**”

## **What do you do?**

“I coordinate and link primary care services for people with a cancer diagnosis and focus on how to increase cancer screening uptake using campaigns and initiatives.”

## **Who can see you?**

“Anyone with a cancer diagnosis, they will be referred to me by the practice.”

## **What else should patients know?**

“That I can help with non-clinical issues and offer up to 12 emotional support sessions with a trained professional and 6 practical aid sessions for every day tasks such as helping with shopping.”



## Who are you?

“We are Abdullah, Mobeen & Ed. We are your **Clinical Pharmacists.**”

## What do you do?

“Mainly it’s medication reviews, helping out with prescriptions and doing discharge letters.”

## Who can see you?

“Anyone who is on medication that requires monitoring or adjusting.”

## What else should patients know?

“That you can book our appointments on the website and through reception and to be honest and open and just ask away!”



## **Who are you?**

“My name is Nick and I am a **Health and Wellbeing Coach.**”

## **What do you do?**

“My role is to support patients with healthy alternatives to current lifestyle choices, improving mindset and getting help to make them feel more in control of their health conditions.”

## **Who can see you?**

“Patients can be referred to me by a GP, nurse or receptionist. I am here to support people with long term health conditions who require help with:

- Weight management
- Pain management
- Cardio-vascular support
- Overall health and wellbeing support and motivation.”

## **What to expect from sessions?**

“You will be listened to in a safe supportive space and learn how to self-manage your health and make permanent changes for a healthier lifestyle. I also run group sessions and exercise classes for patients.”



## **Who are you?**

**“My name is Tina one of your social prescribers I work with Emily, Esther and Mel.”**

## **What do you do?**

**“We are the link between the practice and the community and provide community groups and activities. We have longer consultations than GPs and can help with a range of problems. We direct patients to the best place for help or advice.”**

## **Who can see you?**

**“Anyone with a problem that can’t be solved by a pill, for example unemployment, housing issues, loneliness and much more. You can talk to reception and be referred by the practice to our team.”**

## **What else should patients know?**

**“We have a Facebook page with more information and leaflets in the practice, they are near reception.”**



## Who are you?

“I am Kishan and I am a **Community Pharmacist** at Clifton Health Pharmacy.” Other pharmacy's have people like me”

## What do you do?

“I help with minor ailments and health conditions and refer patients to more appropriate settings when necessary. I also answer patients medicine-related questions and prescribe antibiotics for certain common conditions in set groups of people”

## Who can see you?

“Anyone with non-urgent medical queries and minor symptoms.”

## What else should patients know?

“My role helps to to alleviate pressure on our local GP surgery and help patients access the right care quickly. Reception can signpost you to me for an appointment and I feed back to the GP”