

Email us on:

mompppg@hotmail.co.uk

Visit our page on the surgery website:

www.majoroakmedicalpractice.co.uk

How to join the Virtual Patient Participation Group

If you would like to become a member of the Virtual Patients Group Scheme, use any of the following methods:

Visit Major Oak Medical Practice Website at

www.majoroakmedicalpractice.co.uk

and follow the links to the Patient Participation Group area



VIRTUAL PATIENT PARTICIPATION GROUP

Help to improve health matters

## What is the role of the Virtual Patient

## **Participation Group?**

At its simplest, patient participation refers to patients, such as you, who are taking an active interest in improving healthcare throughout the challenges the NHS faces.

It gives you, the local people, a say in how our services are planned, developed and evaluated, by developing a good working relationship with the practice staff and GPs.

To date our Working Patient Participation Group have had much involvement both in shaping new services that we provide our patients and changing the way we offer existing services to you.

Our members get involved in PCT consultations and stakeholder groups. We carry out surveys seeking your opinion on various matters, from this, we draw up an action plan to introduce new services, improve services and then implement changes wherever possible.

Do you have ideas about how to improve your local Practice? Do you have ideas about how to improve your local health service? If so, then why not join the **"Virtual Patient Participation** Group"

## What is the Virtual Patient Participation Group?

This is a group which has been set up in response to patients who have said they would like to be involved in the Patient Participation Group but are unable to attend meetings.

As a member of the Virtual Participation Patient Group we will send you emails asking you for your opinion on a range of topics.

You decide how often, if and when you would like to answer.

## Benefits of becoming a Member

You can provide information about your own personal experiences.

This will help your GPs to provide an accessible and responsive service and you will be amongst the first to hear about news and updates.