

MAJOR OAK MEDICAL PRACTICE

10th PPG AGM Saturday 05.10.2024

Present:

Clive Parkin (CP) Chair
Celia Flinton (CF) Vice Chair
Celia Hemstock (CH) Secretary
Pauline Logan (PL)
Maria Aylott (MA)
Andrew Robinson (AR)
Jacquie Mikhail (JM) Practice Manager.

Meeting began 12.00 noon Meeting closed 12.30 p.m.

1. Apologies –Barry Callieu, Chrissie Ayre, Sue Bing, Ruby Teal.
2. Agree Minutes of 21.10.2023. Agreed.
3. Matters Arising from 21.10.2023. None.
4. Chair's Report. The Chair gave his annual report in which he outlined the purpose of the PPG and its' achievements over the year. A copy of this will be added to the practice website.
5. Questions from The Floor. Two patients attended, one asked about the capacity of the surgery in regard to accommodating additional GPs if required due to expanding housing stock in the village. JM explained what has been considered so far such as division of some rooms within the surgery, the Health room could be adapted to make more space; before any of these can happen, NHS Property Services have to be consulted. Finance for any changes would come from section 106 monies. She added that the former staff room is now used as a primary care network hub. The same patient asked how the PPG receives communication, complaints etc. JM replied that she reports both complaints and praise to each PPG meeting (patient identities are not revealed to the PPG,) these are discussed, and the group can offer possible solutions and any constructive criticism necessary.
6. Officers to step down, new chair, vice chair, secretary and treasurer to be nominated/selected. CP nominated for Chair by CH, seconded AR. CF nominated as Vice Chair by CH seconded by AR. CH nominated as Secretary by CP, seconded by CF. Chrissie Ayre nominated as Treasurer by CP, seconded by CH.
7. A.O.B. A patient asked if the PPG and the practice are aware of Recovery Cities (also known as Inclusive Recovery Cities.) The patient then explained the concept of strategic partnerships between a number of grassroots organisations and some involvement from specialist treatment providers in various areas with the aim of supporting people to manage and resolve addiction issues and surrounding problems. The patient asked for an Alcoholics' Anonymous poster to be displayed in the surgery. We told the patient we would agenda this issue for our next ordinary meeting and discuss further.

