

**The Patient Participation Group**  
***Major Oak Medical Practice***

# **ANNUAL REPORT 2024**

In this brief report I am giving you an outline of our activities since the last AGM held in 2023.

Your PPG has continued to act as a critical friend. It has offered constructive criticism to the practice, and it supported communication between the Major Oak Surgery staff, other community health organisations and patients, to help those patients use the surgery facilities to the best advantage.

Our meetings have been face-to-face, but we have retained the Teams option for members and patients who needed to join the meeting remotely.

The PPG has continued to seek ways to improve communications and provide information to patients and, to this aim, it has invited members of the practice staff, both clinical, reception and administrators, to our meetings to exchange views and ideas.

Patients can now follow surgery news on the practice Facebook Page. Here, patients can submit helpful suggestions for the efficient running of the surgery.

In addition to its articles for Edwinstowe Village News, the PPG has published items in the Roundabout magazine, The Wellow Warbler and Sherwood Life. These publications cover areas that have Major Oak patients. Social media is used wherever appropriate.

The PPG participates in various networking sessions on a regional, and local basis.

In recent years, students have made valuable contributions to our discussions and have brought a younger perspective to our meetings. We have been pleased to provide a volunteer certificate to students from the Integrated Care Board and the PPG. The experience of being a young PPG member can provide invaluable life skills. We presently seek to recruit a sixth form student.

The PPG continues to review action points which appear on each meeting agenda and minutes. This has proved very successful in helping to achieve our aims. Wherever possible, individual members of the PPG 'champion' projects from start to completion.

The Major Oak surgery is part of the Sherwood Primary Care Network with the aim of working together with six other GP practices in the same network, made up of over 60,000 patients; as well as community, mental health, social care, pharmacies, hospitals, and voluntary services.

The PPG expects that this will continue to stimulate discussion at future meetings.

Members of your PPG attended events organised by various healthcare organisations and providers, particularly the Community Voluntary Service. This enabled us to learn about what services are available to our patients and the community. As a result, the Practice has hosted interactive health talks for its patients and families and, recently, talks regarding dementia, and interactive CPR demonstrations. There will be further events in the forthcoming months.

PPG members have attended flu jab clinics and recently the MacMillan Coffee Morning to provide refreshments and donate tombola prizes. These events also enabled patients to catch up with friends and acquaintances.

I would like to record my thanks the members of the PPG for the work they have done over the past year.

Clive Parkin. PPG Chair  
5<sup>th</sup> October 2024

