

Melbourne Park Medical Centre
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 Nottingham
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Current online patient services
 GP system supplier – EmisHealth
 GP system version – Emis Web

Plan to meet GMS / PMS 2015-2016 Contractual Requirement for Patient Online Service

This practice plans to offer the facility for patients to view online, export or print detailed coded information held in their own records from 31.3.2016.

These dates are subject to the necessary NHS GP systems and software being available to the practice.

This practice currently offers the facility for patients:

- to book, view, amend, cancel and print appointments online
- to order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances
- to view online, export or print summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient.
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We will publicise and promote our online services to our practice's patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by 31.3.2016

In addition to the above, you may wish to provide further details of your plan as per the example below.)

	Planned activity	Date
1	<p>Write up practice policies and ensure staff are made aware of these</p> <p>Train relevant staff for patient records access, e.g. receptionists</p> <p>Review any nationally provided support material from RCGP/NHS England</p>	October 2015

2	Agree an initial small group of patients to access coded information from their records	October 2015
3	Prepare promotion and information activities for patients	November 2015
4	Publicise online services to patients through posters, website and PPG Commence access to detailed coded information in patients own records for patients who request it	December 2015 onwards