



NEWS FROM THE WAITING ROOM

January 2021

Patient Participation Group

Virtual Meeting

Another virtual meeting for the PPG this month. Worked well before and time to get back on track with PPG meetings.

COVID-19 Vaccine

Patients will be invited by letter only for the vaccine, as it had been heard that a scam email had been taking place in the country inviting people to book! There are a number of vaccine centres throughout Nottinghamshire.

Some patients received two invite letters which seemed a waste but was because the national service invited them along with the local service. As it stands the guidance is for two of the same vaccine to be given.

Pedestrian Gate

The gates are now sorted after many years of PPG campaigning. There is plenty of space for a wheelchair to get through the pedestrian gate and the new parts of the road act as traffic calmers encouraging people to slow down!

Flu Clinic 2020/21 season

Flu clinic was held very differently this year due to the need to social distance. It was a one way system round the side of the building and out through the waiting room. The PPG found the system worked well and would be a good way to do it on-going; but if it is bad weather wouldn't be as nice queueing outside!

Staff

Sadly Practice Nurse Jess and Receptionist Nicole have now left the practice. The practice is within the recruitment process for new team members.





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Blood Pressure Self Check

There is now a self-check blood pressure area within the waiting room. These are bookable by patients when requested by the GP.

Self Help

Discussion took place about an updated self-referral sheet which can be uploaded to the Melbourne Park Website and whether a text could be sent to patients which it has.

The PPG is always looking for new members - all are welcome

