

**Wollaton Park Medical Centre
PPG Meeting 9 May 2024 at Wollaton Park Medical Centre**

NOTES

Present Claire (in the chair), Ann, Bernice, David Gibson, David Jones, Hazel, Fidelu (by Zoom), Jean, Jenny, John, Judy, Julie, Malcolm, Mary, Sue

Apologies Adam, Cate, Karen, Lisa ,Robert, Dr Parker

Agenda Item	Summary of Discussion and Actions	Responsibility
Local Medical Committee	Emma Wiklo was welcomed to speak about the functions of the Nottinghamshire Local Medical Committee which is an independent organisation representing all local GPs working within the NHS and having many other professional and statutory responsibilities. The gist of what she said is contained in the attached document. Most members were probably unaware of the LMC's existence and welcomed the information provided.	Claire
Practice update	<ul style="list-style-type: none"> ➤ Telephone system. Introduction of the new system had been finally booked for 29 July when there would be no telephone access to the practice for up to three hours. Training was awaited. The system offered a number of benefits over the current service and patients were likely to find access easier. ➤ Wellbeing of staff. The proposal for a half-hour in the middle of the day when the doors would be closed (but not the telephone lines), which had been well received by the staff, was not going ahead as the lunchtimes of different groups of staff could not all coincide. As an alternative the 20-minute break at 10.30 each morning, when a wide range of staff came together, was considered an adequate alternative. ➤ Signposting. This was going well. ➤ Car park. There had been no further communication from the City Council. There had been no further trouble with drains to 	

	<p>date.</p> <ul style="list-style-type: none"> ➤ Flu injections. These were to be made available on as yet unspecified dates in October, though this service posed numerous problems for the practice. It was noted that pharmacies were already making appointments. ➤ Staffing. Dr O'Connor had now moved on to the Grange Farm Medical Centre at Bilborough. Dr Loh had been appointed. Dr Caswell's maternity leave was being covered by Dr ? 	
Any other business	A number of members were baffled by the frequency in discussions of unfamiliar acronyms. Their observations were noted for future meetings.	
Meeting dates in 2024	It was agreed that meetings in 2024 should be held at 2pm on the second Tuesday of alternate months: 10 September (when some reeseearch projects would be reported on) and 12 November.	