

Radiology Department – X-Ray Patient Information Sheet

Welcome

Your GP has referred you for an X-ray at Nottingham University Hospitals NHS Trust.

You will need to contact us to make an appointment to have your X-ray examination booked. It is very important that you attend for your scan appointment or contact the department if you cannot come on the date or time arranged.

We have three X-ray departments where you can choose to be seen:

Queens Medical Centre (QMC)

X-ray, B floor, Queens Medical Centre, Derby Road, Nottingham NG7 2UH

City Hospital

X-ray, West corridor, City Hospital, Hucknall Road, Nottingham NG5 1PB

Treatment Centre

Gateway C, Lister Rd, Lenton, Nottingham NG7 2FT

Please wait 24 hours after your GP has made your referral before telephoning to make an appointment for your X-ray.

Radiology Call Centre: 0115 875 4568

Opening Hours: 8:30-16:00, Monday – Friday

How do we manage your referral for X-ray?

When your GP makes a referral for X-ray, they will have decided if the request is urgent or routine. The Radiology department will check the referral against national clinical and ionising radiation guidelines and occasionally, a GP referral may not be accepted – in those cases we will send an explanation and advice to your GP.

What should you expect when you come for your appointment?

We try to see you within half an hour of your appointed time. Sometimes there may be an unavoidable delay but our staff will keep you informed.

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Depending on your examination, you may be asked to change into a hospital gown. This is to ensure that the X-ray image is clear of objects such as zips, buttons and buckles.

Is my X-ray examination safe?

Since radiation is used, there is a small risk. All procedures are carried out under strict control to ensure that the radiation dose used to capture the image is as low and safe as possible. We receive a small dose of radiation every day from our environment; a chest X-ray dose is equivalent to two days of natural sunlight exposure; and an abdomen or spine X-ray dose is equivalent to a few months of natural sunlight exposure.

What if I think I might be pregnant?

If you think that you are or might be pregnant, please inform your GP **AND** the Radiology Call Centre when you call to make an appointment. This is because special precautions are taken before an X-ray examination on a woman. The Radiographer will also ask women again at the time of the X-ray examination.

How do I get to the Hospital?

By public transport

Both QMC and City are easily accessible by bus services and QMC is on the Tram Network.

Medilink – Park and Ride

The Medilink service runs every 10 minutes between 4.50am and 9pm, Monday to Friday.

The service links the two main hospital sites and the Wilkinson Street and Queen's Drive park and ride sites. There are additional stops at the junction of Nuthall Road and Crown Island. Information on the Medilink and Park and Ride charges can be found on the Trust website; [Medilink and Park and Ride | NUH](#)

There is a cheaper pay as you go charge for patients and visitors if using pre-paid Robin Hood tickets than paying in cash for each journey. The service is free to any city and county resident concessionary fares (only after 9:30am) and prepaid Robin Hood season pass holders.

Parking

Whilst you can park on site, spaces are limited. If you do choose to drive, please allow extra time for parking. Information on parking and charges can be found on the Trust website;

QMC and the Treatment Centre - [Travel by car and parking | NUH](#)

City Hospital - [Travel by car and parking | NUH](#)