

**Minutes of the meeting of the Gamston Medical Centre
Patient Forum
11th May 2023**

Members Present: Debs Kerrison
Nikki Lucas
Dr Preya Patel
Jenny Morton
Geoff Prett
Apologies: Kay Wakefield
Guests: None

1. Background

The meeting took place at the Gamston Medical Centre and was the first face-to-face meeting since the COVID pandemic.

2. Staff news

GPs:

- Drs Neil Fraser and Runveer Singh have left the practice.
- Dr Preya Patel is now the clinical lead.
- Dr Elaine Chin is on maternity leave and Dr Nathan Dempster is her temporary replacement.

Nurses:

- Donna Clark has started work as the Practice Nurse.
- Rebecca Hazeldine, the Trainee Nurse Associate, completes her assignment to the practice in October.
- Helen, who was a member of the Reception Team, is now the Health Care Assistant.

Other:

- The Reception Team comprises Sonia, Geraldine, Wendy, Tracy, Lauren, Jack, and Jill.
- Charlotte Sparkes and Gill Myers are the Medical Secretaries.

In summary, the practice is fully staffed.

3. Patient Forum

The contact email for the Patient Forum is via the website, see <https://www.gamstonmedicalcentre.co.uk/patient-forum> for details.

4. Vaccinations

A Spring COVID vaccination clinic for the over 75s had taken place and another was planned for 18th May. After that, those requiring vaccinations will have to visit a pharmacy.

The COVID vaccinations for the housebound were complete.

The demand for COVID vaccines had rapidly dropped off.

A flu vaccination clinic has been provisionally arranged for 30th September and the date will be confirmed in August. The possibility of providing flu and COVID vaccinations at the same time is being investigated.

5. Appointments

The phone data is being analysed. The peaks occur in the morning and the call queue is limited to 15 callers, as this is the highest practical limit.

Jenny noted that she had had problems with online bookings as the bookings cap had been reached. Online appointments become available at 6.30 am.

6. Fund raising

Tara's Angels, a domestic abuse charity, has been nominated for this year's fund raising. PartnersHealth will double the monies raised.

7. Newsletter

There is a need for newsletter. Suggested contents include:

- COVID update
- Tara's Angels
- Booking appointments

8. Next meeting

The next meeting was provisionally arranged to be face-to-face on Thursday 10^h August 2023 at 1.00pm at the practice.

Geoff Prett