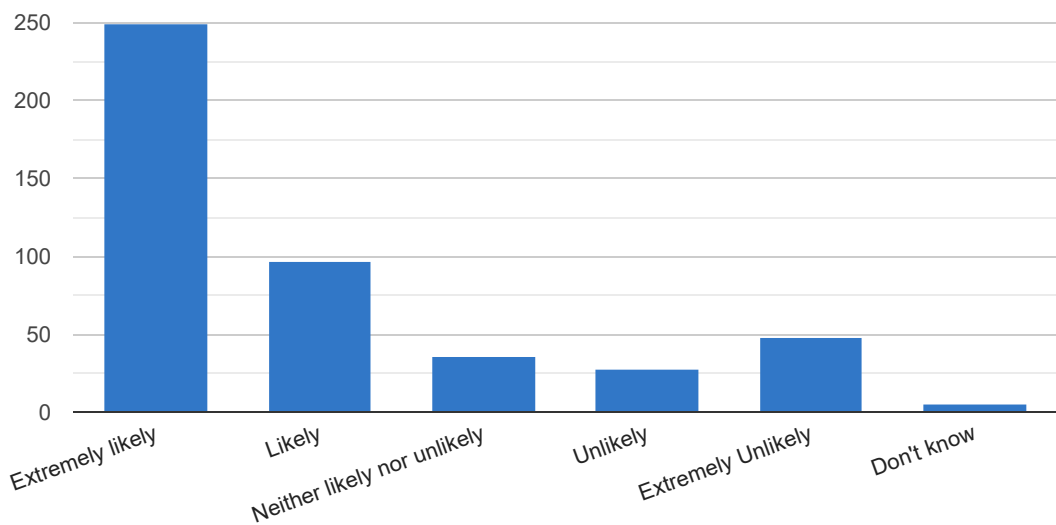


How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?



How likely are you to recommend our GP practice to friends and family if they needed similar care or treatment?	Submissions
Extremely likely	249
Likely	97
Extremely Unlikely	48
Neither likely nor unlikely	36
Unlikely	27
Don't know	5

🔍

Answered  
462 (98.3%)

Can you tell us why you gave that response?

Can you tell us why you gave that response?	Submissions
No	8
Excellent service	4
Good doctors	3
Good service	3
Always manage to get an appointment	2
Always polite and helpful At Cudworth surgery	2
Appointment was made on the same day with the doctor. Bloods needed doing and that was arranged straight after my appointment. So this saved time and energy.	2
Dr Sam is a very good dioctor and someone I can feel comfortable with and didn't rush you away.	2
Dr Sam very helpful.	2
Extremely difficult to get a Doctors face to face appointment	2

1 2 10 30 34

Answered  
379 (80.64%)

Do you think the practice has improved in the last 12 months?

Do you think the practice has improved in the last 12 months?	Submissions
Yes	71
No	44
Not really	9
Same	5
Yes.	4
About the same	3
Don't know just joined the surgery	3
Yes and no	3
About same	2
Depends you you have	2

1 2 10 20

Answered  
345 (73.4%)

What are we doing particularly well?

What are we doing particularly well?	Submissions
Everything	10
Nothing	10
Na	4
Speedy service and excellent staff	3
.	2
A good service.	2
Always listen and go above and beyond.	2
Answering the phone and arranging appointments where necessary.	2
Being nice with people and helpful	2
Empathetic and helpful, go out of the way to try and arrange appointments as best they can	2

☐ 1 2 10 20 26

Answered  
292 (62.13%)

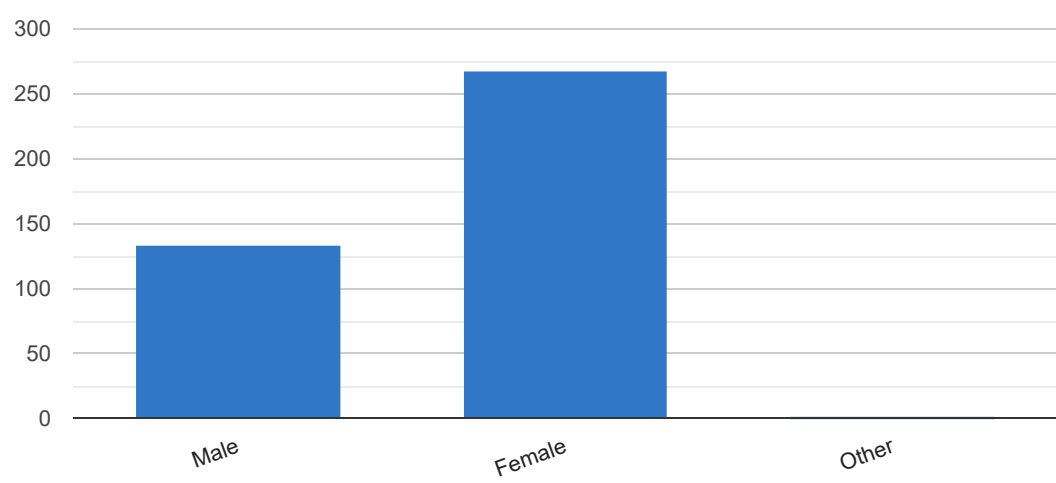
What do you feel we can improve on and how?

What do you feel we can improve on and how?	Submissions
Nothing	6
N/A	4
Na	4
I'm not sure	3
Appointment availability.	2
Appointment booking can be very difficult at times. Sometimes up to 200 calls before I can get through to make an appointment. This is very time consuming and difficult to do since I leave for work at 8am.	2
Appointments you should be able to see you you feel comfortable wuth	2
Availability of appointments	2
Create more appointments and stop the 8am lottery Spend more time on seeing patients than creating surveys.	2
Everything	2

☐ 1 2 10 20 27

Answered  
294 (62.55%)

Are you:



Are you:

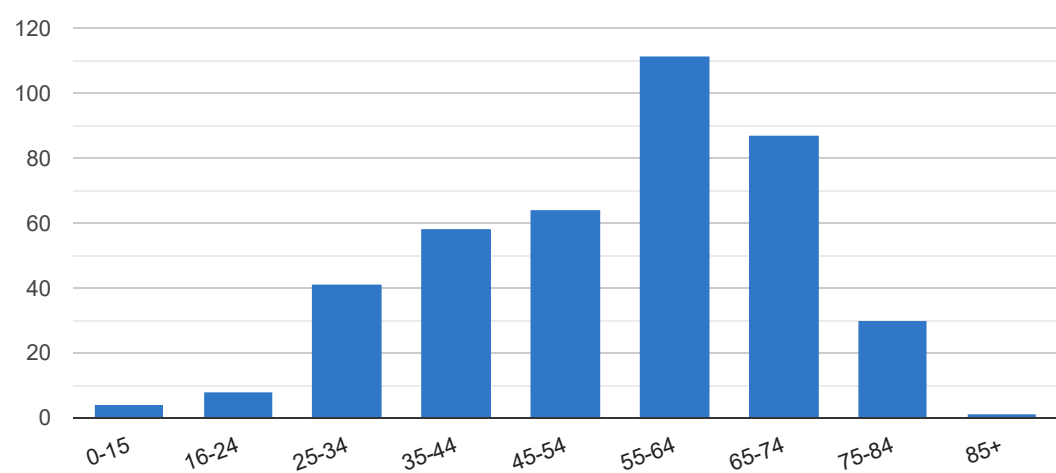
Submissions

Female	267
Male	133
Other	0

🔗

Answered  
400 (85.11%)

What age are you?

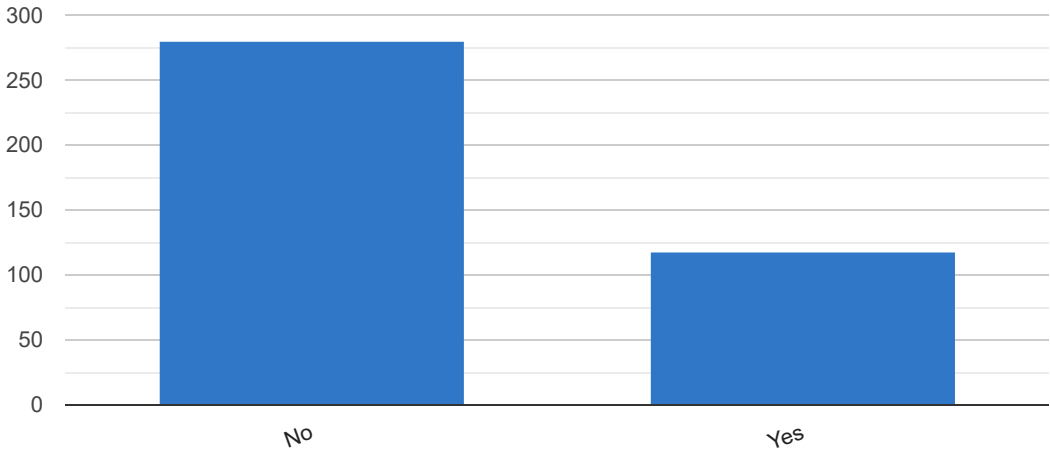


What age are you?	Submissions
55-64	111
65-74	87
45-54	64
35-44	58
25-34	41
75-84	30
16-24	8
0-15	4
85+	1

🔍

Answered  
404 (85.96%)

Do you consider yourself to have a disability?

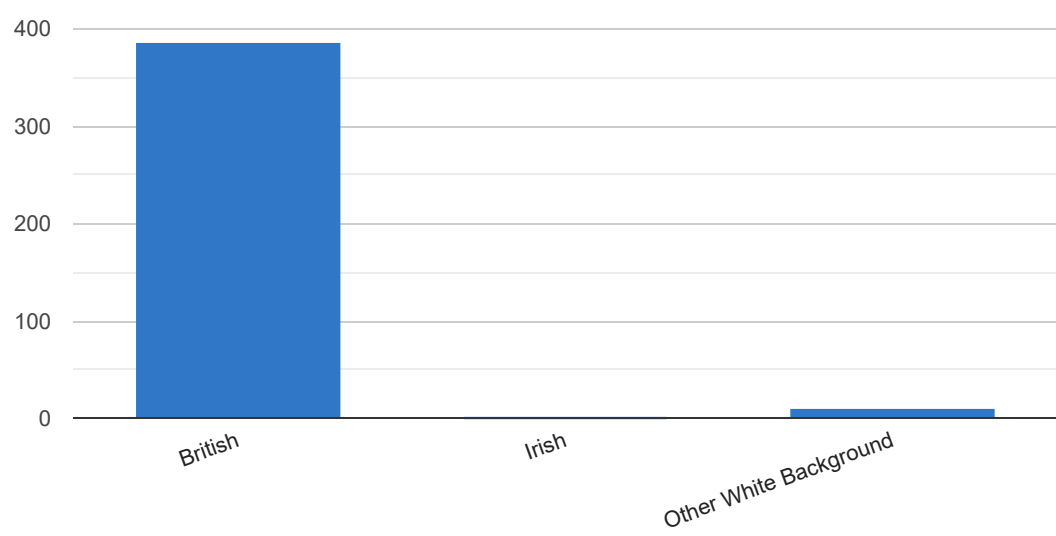


Do you consider yourself to have a disability?	Submissions
No	279
Yes	117

🔍

Answered  
396 (84.26%)

White

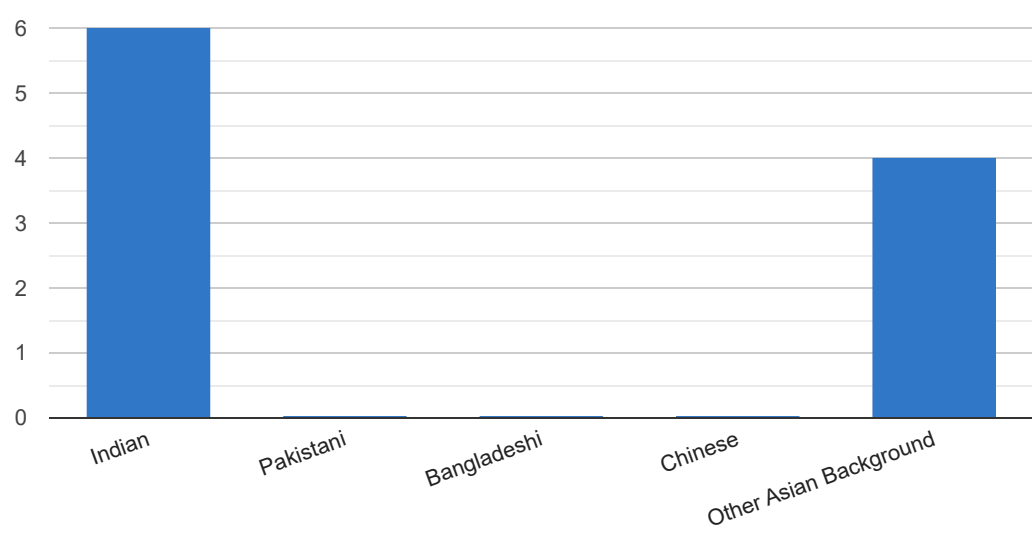


White	Submissions
British	385
Other White Background	10
Irish	1

🔗

Answered  
396 (84.26%)

Asian or Asian British

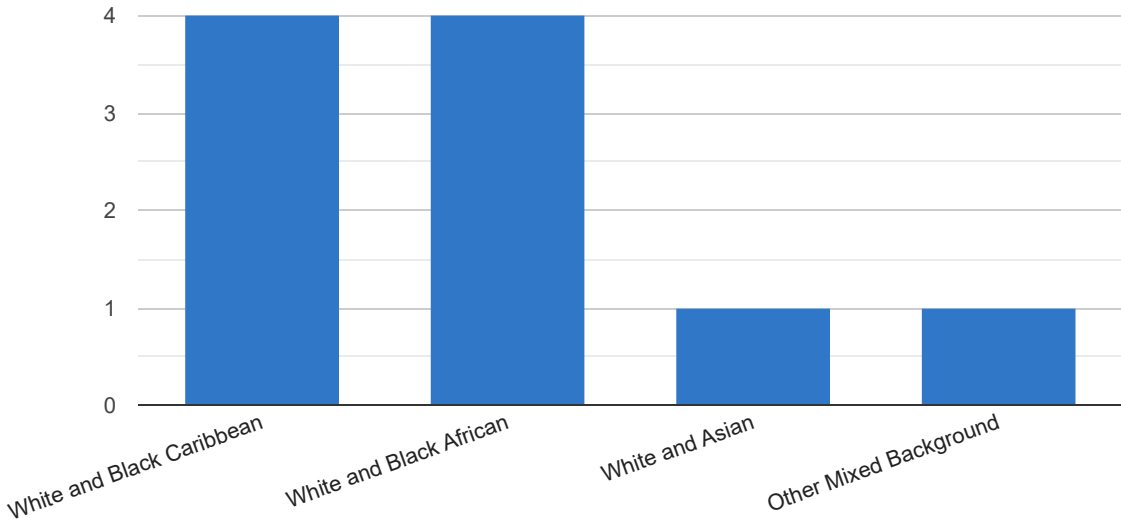


Asian or Asian British	Submissions
Indian	6
Other Asian Background	4
Pakistani	0
Bangladeshi	0
Chinese	0

🔍

Answered  
10 (2.13%)

Mixed

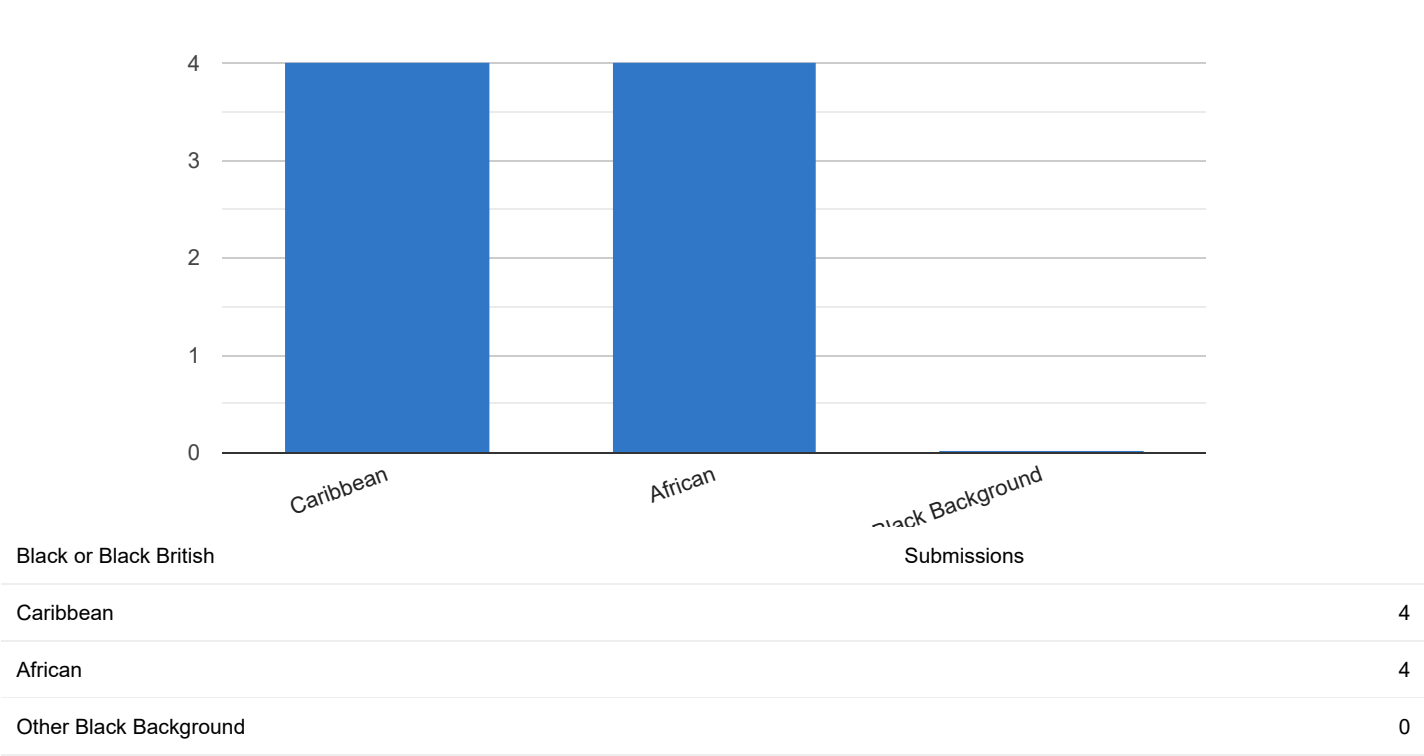


Mixed	Submissions
White and Black Caribbean	4
White and Black African	4
White and Asian	1
Other Mixed Background	1

🔍

Answered  
10 (2.13%)

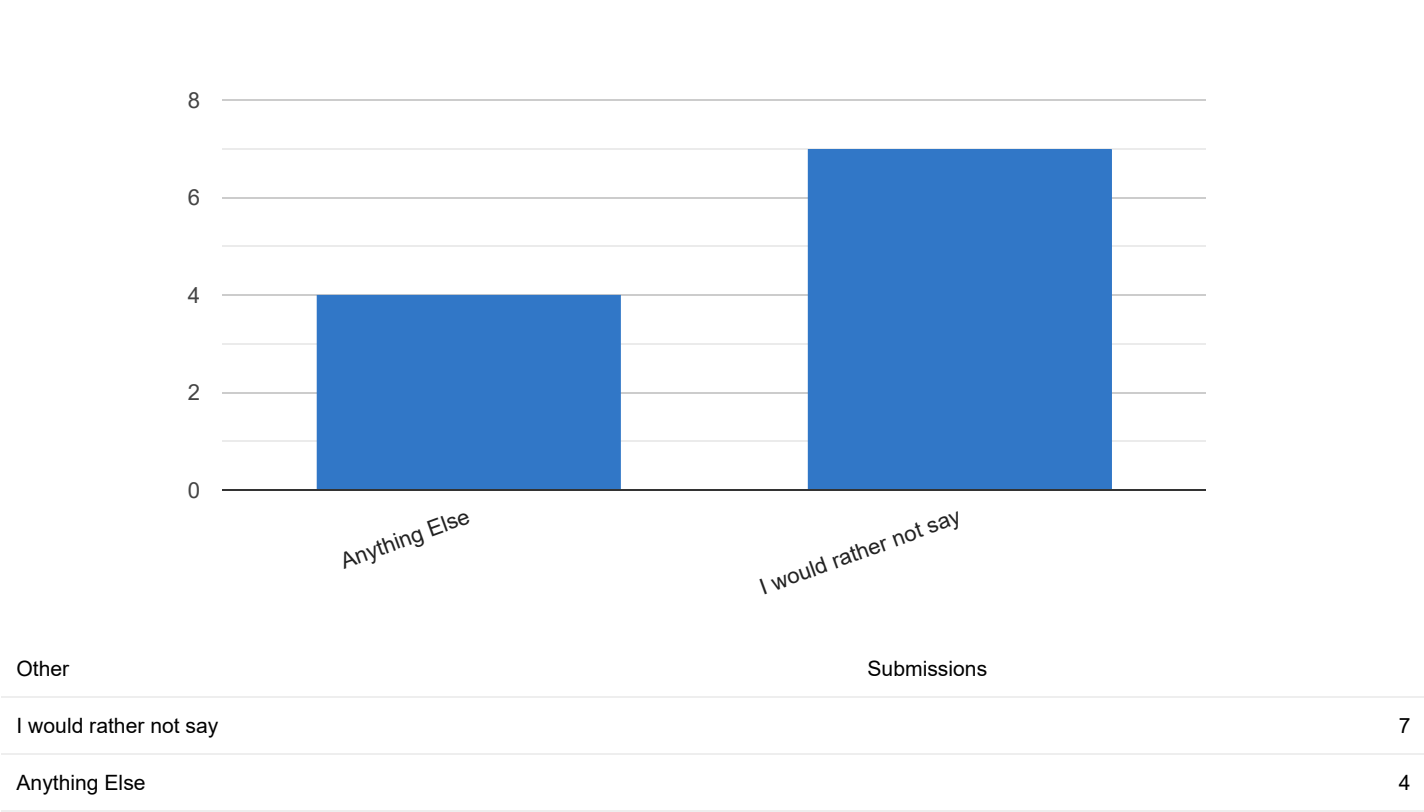
Black or Black British



🔗

Answered  
8 (1.7%)

Other



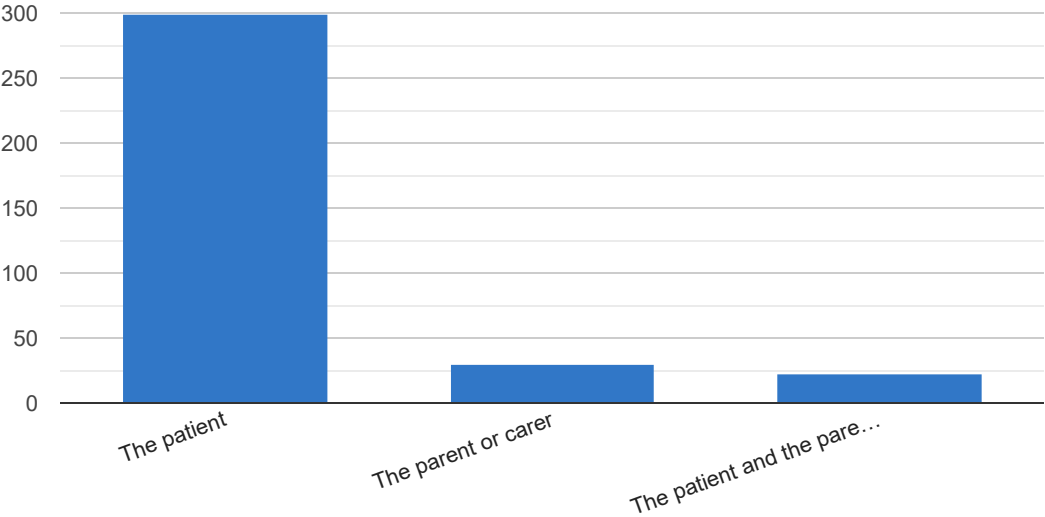
🔗



Answered

11 (2.34%)

Are you?



Are you?	Submissions
The patient	299
The parent or carer	29
The patient and the parent/carer	22

🔍

Answered

350 (74.47%)