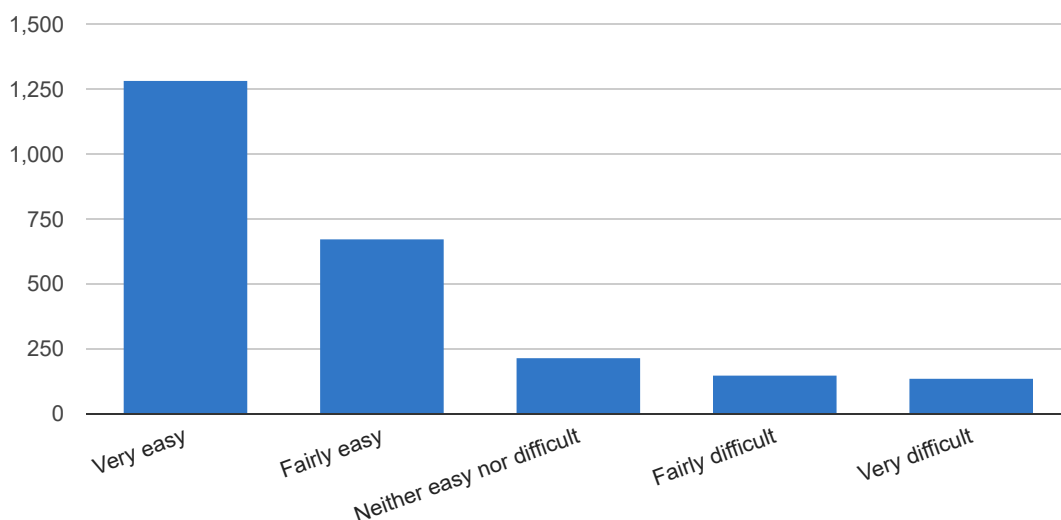


Q1. Thinking about your recent contact with your GP practice, how easy was it for you to seek medical care or advice? This could include contact with a healthcare professional in person, through a telephone call, video consultation, or written interaction (email / text message / online consultation form).



Q1. Thinking about your recent contact with your GP practice, how easy was it for you to seek medical care or advice? This could include contact with a healthcare professional in person, through a telephone call, video consultation, or written interaction (email / text message / online consultation form).

Submissions

Very easy	1,279
Fairly easy	670
Neither easy nor difficult	215
Fairly difficult	145
Very difficult	135

Q2.

Answered
2444 (98.55%)

Q2. How do you feel about the length of time you waited for care or advice after first contacting the practice?

2,500

Q2. How do you feel about the length of time you waited for care or advice after first contacting the practice?

Submissions

I received care or advice as soon as I thought was necessary

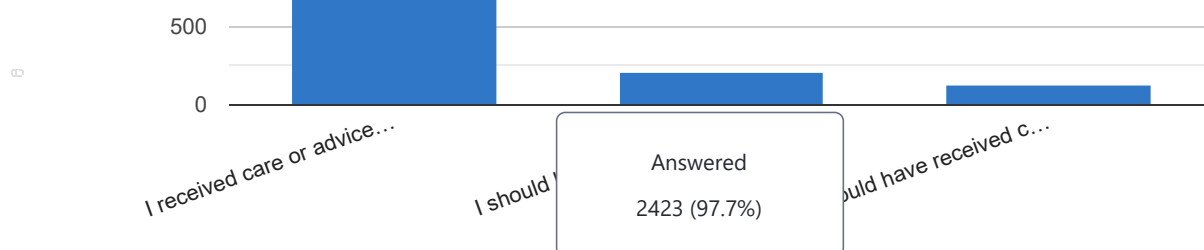
2,098

I should have received care or advice a bit sooner

201

I should have received care or advice a lot sooner

124



Q3. Which of these was the main way you received care or advice on this occasion?

2,500

2,000

1,500

1,000

500

In person

A telephone call

A video consultation

A written interaction (email/text message/online form)

Other (add further details)

Q3. Which of these was the main way you received care or advice on this occasion?

Submissions

In person

2,174

A telephone call

151

A written interaction (email/text message/online form)

82

Other (add further details)

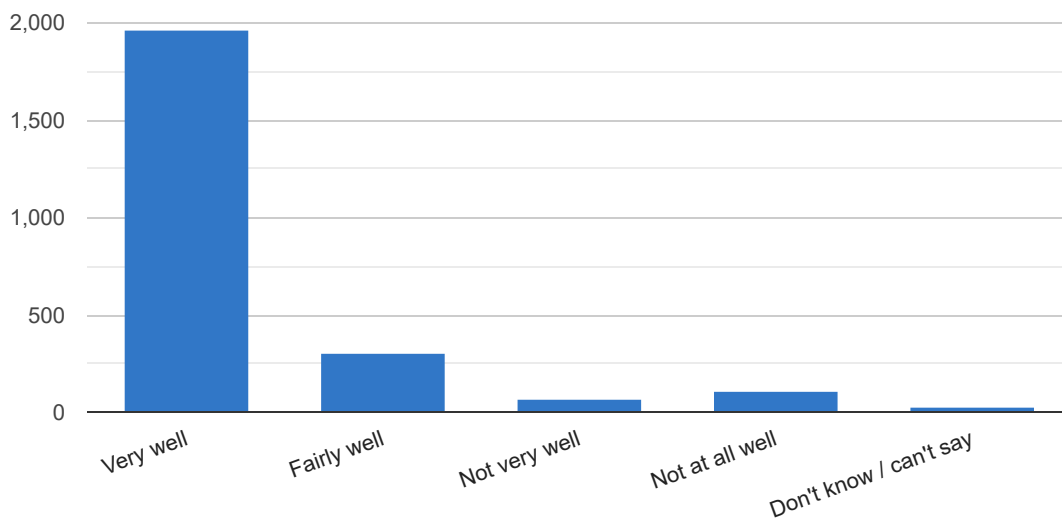
39

A video consultation

5

Answered
2451 (98.83%)

Q4. How well did that work?



Q4. How well did that work?

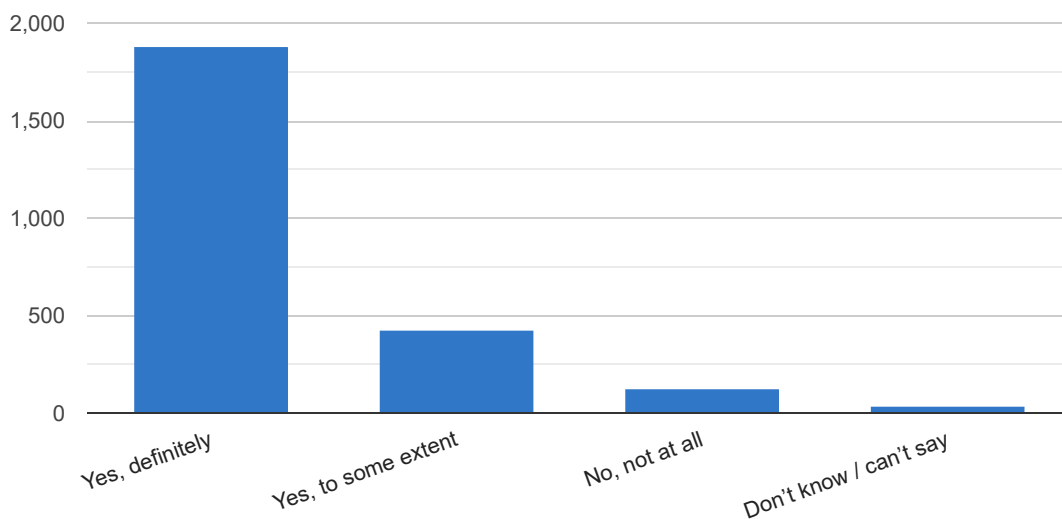
Submissions

Very well	1,962
Fairly well	299
Not at all well	102
Not very well	68
Don't know / can't say	21

0

Answered
2452 (98.87%)

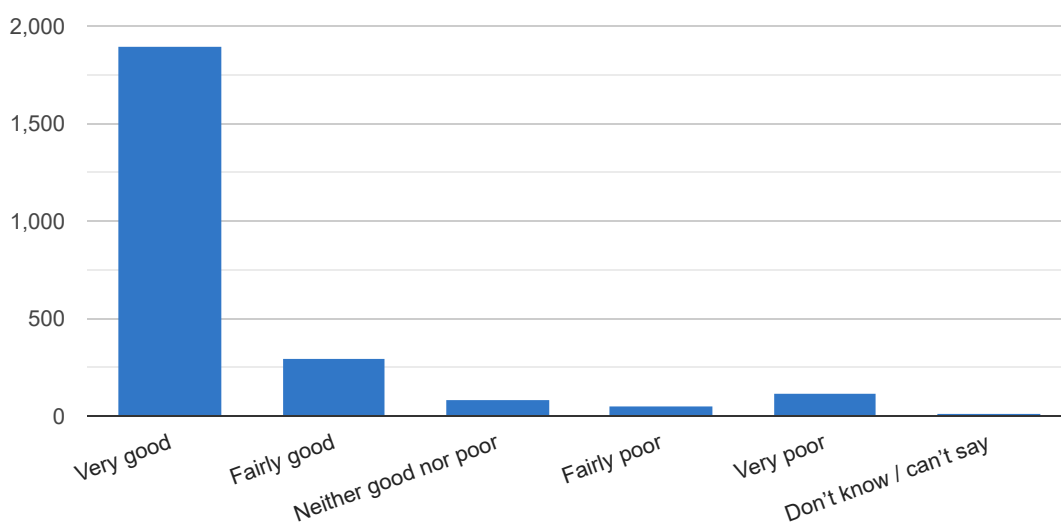
Q5. Overall, thinking about the reason you wanted care or advice, were your needs met?



Q5. Overall, thinking about the reason you wanted care or advice, were your needs met?	Submissions
Yes, definitely	1,875
Yes, to some extent	419
No, not at all	123
Don't know / can't say	29

Answered
2446 (98.63%)

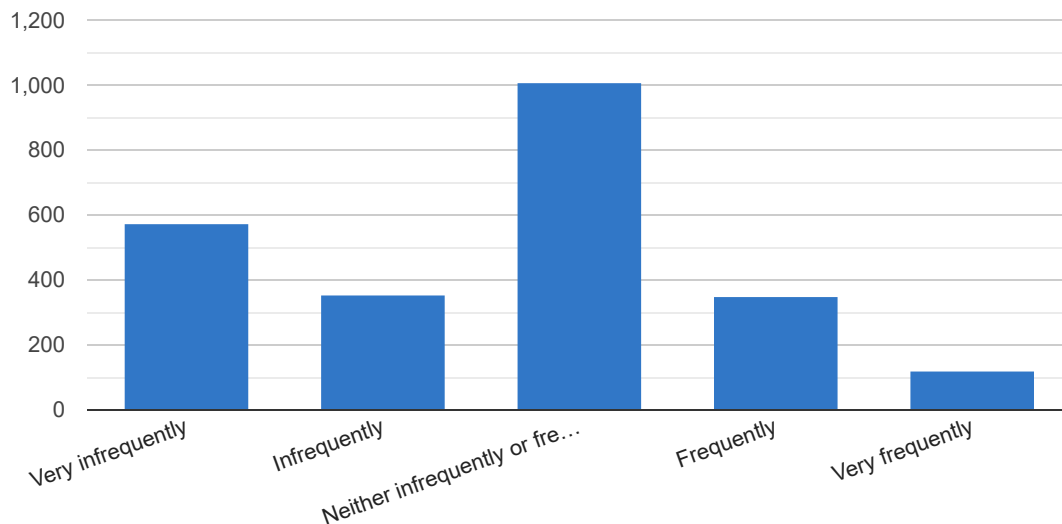
Q6. Overall, how would you describe your experience of your GP practice on this occasion?



Q6. Overall, how would you describe your experience of your GP practice on this occasion?	Submissions
Very good	1,898
Fairly good	290
Very poor	116
Neither good nor poor	85
Fairly poor	50
Don't know / can't say	8

Answered
2447 (98.67%)

Q7. How frequently are you offered an appointment alternative to a GP by the reception team?



Q7. How frequently are you offered an appointment alternative to a GP by the reception team?

Submissions

Neither infrequently or frequently	1,006
Very infrequently	571
Infrequently	352
Frequently	346
Very frequently	115

0

Answered
2390 (96.37%)

Paragraph

Paragraph	Submissions
Always receive excellent service and this time was no different	4
Excellent service	4
Hi there, We run an Instagram growth service, which increases your number of followers both safely and practically. - We guarantee to gain you 300-1000+ followers per month. - People follow you because they are interested in you, increasing likes, comments and interaction. - All actions are made manually by our team. We do not use any 'bots'. The price is just \$60 (USD) per month, and we can start immediately. If you have any questions, let me know, and we can discuss further. Kind Regards, Megan	4
I don't know what doctor I saw I think dr matters however he was not helpful in the slightest I told him I was depressed and didn't know what I wanted to do tomorrow never mind later on in life as I am struggling to live each day as it comes and he told me he didn't know what he could do for me so to go home and come back next week I just don't see how you can send a 17 year old who's recent come of of a DA relationship and is having symptoms of ptsd and is struggling every day to keep going away to come back next week after being told that Barnsley talking therapy's discharged me due to my mental health is due to the DA	4
Thank you	4
Very good service	4
.	3
Hi, Both Yvonne and myself have been very satisfied with everyone that we have met or spoken to, many thanks. Best regards, Dave.	3
I appreciate your help and thank you so much. And to send a feed back is a great idea to inform you of any shortfalls. Thanks.	3
My doctor is as always friendly. Advisable approachable and tells me his opinions on issues should i ask. He and his staff look after me as i enter my older years.	3

▢ 1 2 10 70 79

Answered

913 (36.81%)