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**PATIENT PARTICIPATION GROUP  
Minutes of Meeting  
3 June 2014**

**Attendance:**

*Practice:*

Rachel Green, Dr Kuruvatti

*Patients:*

Ms L Daley, Adrian Thompson

*Apologies:*

Ms H Caine, Ms K Andrews, Mr A Civico, Ms A D'Aquila, Mr F Abel, Ms S Burgin, Ms P Wood, Ms S Watkins, L Thulbourne, Ms P Wood, Ms S Burgin, Ms R Furnival

**1. Minutes of the last meeting**

Minutes were discussed and agreed

**2. Future of General Practice**

Rachel updated the group on the issues regarding funding for General Practices as the moment in time. The queries came from all the press regarding closure of surgeries due to funding being reduces. Rachel briefly explained how this was affecting practices as a number of surgeries were having funding cuts of over £100k per year. This was one of the reasons why the doctors at Duke Medical Centre have decided to take over another surgery to help increase the practice list size to just above the national average.

**3. The future of Duke Medical Centre**

Rachel gave an update on the progress of Harold Street. The business plan had been finalised and sent to NHS England for approval. She informed the group that 75 Patients at Harold Street fill in the questionnaire. The results were as follows:

No Objection to Merger	64	85.3%
Objection to Merger	6	06.7%
No Preference	5	08.0%

#### **4. Any other business**

- **On line Booking**

Rachel asked the members if they would register for on-line appointments and repeat prescriptions and come back to her with any problems (if any)

- **University Students**

Dr Kuruvatti informed the group that the doctors were now hosting University Medical Students as part of consultations. A notice will be on the door of the relevant doctor and patients will be informed when they register their arrival.

- **Check in (Automation)**

We group were informed that we were looking at costings for automatic checking screens to help reduce waiting times at reception. More information will be brought to the group when pricings have been found.

#### **6. Date & Time of next meeting**

- **Tuesday 2 September 2014 - @ 18:00**
- **Tuesday 2 December 2014 - @ 18:00**
- **Tuesday 3 February 2015 - @ 18:00**