

HIGH FIELD SURGERY – PATIENT REFERENCE GROUP

Minutes of the Patient Reference Group held on Tuesday 10 September 2019 commencing at 6.00pm

Present: Chair - (GB).
(DM), (GP), (BA), (CA), (HT), (MK), (KB)

Practice Manager - Mike Holmes (MH)

1. Apologies and Introduction

Apologies: (LW), (DP),

2. Chair

KB opened the meeting, confirmed we had a nomination for a new Chair, ascertained there were no further nominations from the floor, and therefore GB was appointed new Chair.

We omitted to thank KB for his tenure as chair on the evening, GB and MH would like to pass on a post meeting thank you for his time and contribution. KB will of course remain an active member of the group.

3. Surgery Update and Future Direction

MH provided an update on key aspects of the surgery, which developed into a broad discussion on future areas the PPG wished to pursue, summarised as follows:

Surgery Improvements – new reception area installed, power assisted doors to waiting room installed, new Phlebotomy capacity

Patient Survey 2019 – the survey has gone live and can be completed online or via paper copy in the surgery, and the practice website. The survey closed in late October, the practice will summarise the responses and share with the group prior to the next meeting, so it can be discussed at the November meeting

PPG in Practice Event – Details were circulated again regarding the meeting on 9 October at Headingley stadium. 3 members of the group are planning to attend

Primary Care Networks – MH explained the evolution of Primary Care Networks and how the practice was involved. We already have a strong relationship with local practices in our PCN through previous work.

Our Network is called Woodsley & Holt Park, and actually comprises 2 PCNs working together as one to mirror our previous relationships.

Holt Park PCN

High Field Surgery
Ireland Wood & New Croft
Fieldhead Surgery

Woodsley PCN

Abbey Grange
Burley Park
Burton Croft
Craven Road Medical Practice
Hyde Park
Kirkstall Lane
Laurel Bank
Vesper Road

One of the key requirements for the PCN is to recruit 2 new roles on a Network basis, Pharmacist and Social Prescriber. This was discussed at some length regarding the roles and how the patient pathway will look. The group is interested in exploring this in future.

MH will invite someone to the next meeting to discuss the Social prescribing role further.

We will explore the possibility of engaging with PPGs from Network Practices to perhaps input at a Network level, contacts may be made at the PPG event on 9 October, MH will raise this with the other PCN practices.

Adel Surgery

MH explained the consultation process for the potential closure of nearby Adel Surgery, and we discussed the potential implications for the practice.

4. Next Meeting

Agreed for Tuesday 26 November at 6.00pm

GB thanked everyone for attending

The meeting closed at 7.00pm