



ALBRAM Surgeries Car Scheme

Patients' Leaflet

ALBRAM Surgeries Car Scheme exists to help those patients registered with Alconbury or Brampton Surgeries who cannot, whether temporarily or permanently, make their own way to medically-related appointments.

You may ask for transport to any appointments at:

- Your GP surgery
- Hospitals (Hinchingbrooke, Addenbrooke's, Royal Papworth, Peterborough City, etc.)
- The Oak Tree Centre
- Your optician
- Your dentist
- Any other medical appointments made through the surgery or hospital.

We regret that, for insurance reasons, Drivers are not permitted to take passengers for other purposes, e.g. shopping, hairdresser, etc. Also, drivers are unable to take wheelchairs.

Please note that this scheme is not an emergency service.

For Patients registered at Alconbury Surgery call: 07583 119 119 or email: albramcars.alc@gmail.com	For Patients registered at Brampton Surgery call: 07583 224 523 or email: albramcars.bram@gmail.com
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How Does The Scheme Work?

1. Contact details for your ALBRAM Car Scheme Coordinator can be found in the boxes at the bottom of the front page.
2. Please ring, or email, the relevant Coordinator and give the following information:
 - your name
 - your phone number
 - your address and postcode
 - where you need to go
 - when you need transport (day, date and time)
 - other details (e.g. any mobility needs, additional passenger etc.).
3. Be prepared to leave a clear message on the answering machine giving the details above.
4. The Coordinator will look at the list of Drivers to find one who is available, and who is prepared to drive to your appointment.
5. The Coordinator phones the selected Driver, passing on your details and the details of your appointment.

6. The Coordinator will call you back to confirm the Driver's name and when you will be collected.
7. The Driver will collect you and deliver you in time for the appointment and will wait and take you home again (unless, for example, you are being taken to be a hospital in-patient).
8. When you arrive home, the Driver will tell you the cost of the entire journey including any parking charges. More details of these charges are on the back page of this leaflet.
9. If you wish to give more than is asked, the Driver will donate the extra to ALBRAM funds. The Driver must not keep any surplus as it is illegal to do so.

Please Note

Please try to give the ALBRAM Coordinator as much notice as you can of any appointments/transport requirements.

Also please let us know if your appointment has been changed or cancelled, or if you have made any alternative transport arrangements.

While we will do our best to provide transport, occasionally we may have no Driver available to help you. If this happens the Coordinator will let you know as soon as possible.

It is important to remember that all ALBRAM Drivers are volunteers, giving freely of their time to help ALBRAM patients.

How much will it cost?

You pay the Driver for the distance from their home to collect you, to your appointment, back to your home and back to their own home again.

There is a flat fare of £1.50 for journeys of 5 miles or under.

For distances over 5 miles, we charge 30p per mile.

If the Driver has to pay a parking charge (while you visit the optician in Huntingdon town centre, for instance) you also need to pay for that.

If you have a 'blue badge' which entitles you to free parking in specific places, please bring both parts with you so that the Driver may use it on your behalf if there is an available space.

You should not have to pay for parking at the hospitals.

Please note that your personal information will be stored both on computer and on paper and passed on by email or by telephone. It will only be used by ALBRAM in connection with the running of the Car Scheme. It will not be passed on to another organisation for any reason or purpose.