# **Alconbury & Brampton Surgeries**

# **Application for PROSPECTIVE ONLINE ACCESS to medical record**

(See notes on next page to consider prior to seeking access)

This service is available to patients aged 16+. Please complete the form and bring to reception with two proof of identity documents (one to include a photograph).

Surname	Date of birth	
First name(s)		
Address		
	Postcode	
Email address		
Telephone number	Mobile number	
I wish to access my medical record online and	l understand and agree with each statement (tick)	
I will be responsible for the security of the information that I see or download		
and I have read the information on the next page  2. If I choose to share my information with anyone else, this is at my own risk		
If I suspect that my account has been accessed by someone without my		
agreement, I will contact the practic	·	
<ol> <li>If I see information in my record that is not about me or is inaccurate, I will contact the practice as soon as possible</li> </ol>		
<ol> <li>If I think that I may come under pressure to give access to someone else unwillingly I will contact the practice as soon as possible.</li> </ol>		
Signature	Date	
Identity verified by (initials)	Practice computer ID number	
Proof of identity documents	Vouching (GP only)□	
provided	Vouching with information in record (GF	)
	only) □	
Authorised by	Date	

#### Please note:

- It will be your responsibility to keep your login details and password safe and secure. If you know or suspect that your record has been accessed by someone that you have not agreed should see it, then you should change your password immediately. Access can also be gained on some phones using fingerprints or Face ID please consider this.
- If you have concerns about this, we recommend that you contact the practice so that they can remove online access until you are able to reset your password.
- If you print out any information from your record, it is also your responsibility to keep this secure. If you are at all worried about keeping printed copies safe, we recommend that you do not make copies at all.
- The practice may not be able to offer online access due to a number of reasons such as
  concerns that it could cause harm to physical or mental health or where there is reference
  to third parties. The practice has the right to remove online access to services for anyone
  they feel it could harm or be put at risk.

## **Key considerations**

## Forgotten history

There may be something you have forgotten about in your record that you might find upsetting.

#### Abnormal results or bad news

You may see something that you find upsetting to you. This may occur before you have spoken to your doctor or while the surgery is closed and you cannot contact them.

## Choosing to share your information with someone

It's up to you whether or not you share your information with others – perhaps family members or carers. It's your choice, but also your responsibility to keep the information safe and secure.

### Coercion

If you think you may be pressured into revealing details from your patient record to someone else against your will, it is best that you do not register for access at this time.

## Misunderstood information

Your medical record is designed to be used by clinical professionals to ensure that you receive the best possible care. Some of the information within your medical record may be highly technical, written by specialists and not easily understood.

### Information about someone else

If you spot something in the record that is not about you or notice any other errors, please log out of the system immediately and contact the practice as soon as possible.