

Minutes - Huntingdonshire Patient Forum

Date: Tuesday 3rd March
Time: 14.00 -16.00
Venue: Huntingdon Library Huntingdon

Present:

Rob Gardiner -Chair	David Bowers
Caroline Tyrrell-Jones - Healthwatch	Frances Dewhurst
Angela Owen-Smith	Sandy Ferrelly
Robert Cossey-Mowle	Patrick Brooks
Debs Cossey- Mowle	Barbara Wood
Jean Matheson	John George
Nicola Donald	Helen Robinson
Susan Edmunds	Tony Clark
Debbie Drew Healthwatch- minutes	Anne Wigglesworth

Apologies

Carole Broom	Parvin Wynn
Sara Coote	Stan Fairclough
Carole MacBrayne	Richard Dilley
Stan Fairclough	

1. Welcome and introductions

Introductions were made and apologies given. Richard had contacted Rob and Debbie to let the forum know that Bobby Heather had died. She had had long standing involvement in many of the meetings that members attended.

2. Minutes of last meeting and matters arising

The minutes of the previous meeting were approved.

Actions 9, 11 and 12 were completed

Action 10 Caroline has been in conversation with Sandy and Rob and will feedback the position at next meeting.

Action 13 CTJ has asked our information team about waiting lists for rheumatology and others. There are long waiting times for urology, ophthalmology, and rheumatology although the latter is improving.

A question was asked about the 4500 responses to the Big Conversation (there was a lot more by the finish). It did not seem a lot out of our population size. Questions were asked about the distribution etc. It had been in GP practices, Online, Shared at Events/ meetings etc.

A summary of the Big Conversation outcomes is on CCG website

3. Anne Wigglesworth SUN network

The SUN network is an independent Organisation that is steered by its members. here to ensure your voice is heard.

Our vision is that everyone in Cambridgeshire will have equitable access to high quality Mental health and/or Drug & Alcohol interventions and services at the time when it is needed.

To achieve our vision, we work alongside people to get their voice heard and respected, and to maximize the influence of their expertise and experience.

Anne talked about services that were available locally and highlighted the

Keep Your Head website is a 'one-stop shop' for information on wellbeing and mental health for people of all ages across Cambridgeshire and Peterborough. The **Keep Your Head website** has dedicated areas providing information targeted at children and young people and at adults including older people.

The website is easy to use and has lots of information.

Anne talked about a Crisis Card for people with mental health problems which they can hand to someone if they are in crisis.

The SUN network are helping the launch of the Exemplar project in Peterborough

The Peterborough Exemplar Project is one of 12 national NHS-England pilots aiming to improve community mental health provision.

ACTION Caroline to email presentation to all

A discussion took place:

How do GPs get to know what is available. With the introduction of social prescribers this may become a bit clearer.

There seems to be a big emphasis on 3rd sector picking up the strain from the NHS is this ok?

Sometimes the smaller volunteer led groups add a different experience for someone that can be very positive ie peer support.

4. Shared Experience

ND Husband went to GP to discuss ongoing problem he was having with his piles. Saw a consultant at Hinchingsbrooke, a sigmoidoscopy was performed, 23rd Dec sample sent off and came back that there was a tumour, it was removed on 9th Jan.

The whole process worked well and treatment was good.

JG reported that he had had a letter from Urology (he has been being treated for Cancer) saying that they are looking through their records and prioritizing who is seen. Letters will be going to some GPs suggesting pathways of future care for those people who they feel do not need a hospital appointment.

They said people could respond with concerns etc between 2nd and 4th March

JG has written to all mentioned on the paperwork expressing his annoyance at this. If he is transferred back to GP care then to be seen by a consultant again would mean having to be referred back it. It feels like a number juggling exercise and would leave him feeling anxious that the appropriate care could not be given in the timely manner.

RCM It is good that you have the capacity to respond but many people would not know what to do.

DCM Mum has been in hospital since before Christmas and since being in has had multiple infections. The infections have led to delirium. She has been seen by the confusion pathway team and needs to go to an interim nursing bed. However the only available are in Ely and Wisbech. DCM nor husband drive and her brother who had been caring for mum at home has serious mental health problems which DCM is supporting him with too. Beds so far from her home in Huntingdon would mean she had no visitors whilst there which would not improve her condition.

5. Healthwatch Update- Caroline Tyrell-Jones

Julie the information and signposting manager has reported that we have been getting many calls. We have had a lot from NWAFT with a good proportion being good feedback.

The problems have been around the patient administration system- appointments not being sent or sent in a timely manner. Long waiting lists although rheumatology waiting lists are improving. GP and dental access have still been causing concerns for people.

SF asked if it would be possible to get the CCG in to talk about their spending deficits etc.

6. AOB

AOS- said the Spinney surgery were again holding a carer's tea party for those from their surgery.

DD- Mentioned the cross-board event

What Where How being held at the Priory Centre St Neots on 30th March from 10-3pm

It is a drop in with information stalls, activities to try such as chair based Zumba, crafting etc. All are welcome.

Surgeries represented at the meeting

Priory Fields (3) The Spinney, Buckden and Little Paxton, Cromwell Place, Lakeside St Neots, Kimbolton, Papworth, Brampton, Sawtry.

Next meeting

5th May 2020 Huntingdon Library 2-4pm