## **How To See Your Doctor**

Reception Telephone Lines open at 8am.

The surgery and dispensary are open:

## **Book On The Day & Appointment Surgeries**

Telephone from 8am to make a book on the day appointment with your GP, this can be a telephone or face to face appointment.

You can also make a telephone or face to face appointment up to 4 weeks ahead by telephoning during surgery hours or booking on-line (same process as ordering prescriptions on line, detailed below).

If you are unable to keep an appointment, please let us know.

#### Access

Our purpose built surgery has car parking available and easy access for wheelchairs. Users of the Disabled Bay must display a Blue Badge.

## **Repeat Prescriptions**

You will receive a list of your repeat prescriptions. You can now choose to order your repeat prescriptions online. Please speak to a receptionist and they will organise your password. Alternatively you can tick the items you require on the slip and either post or deliver the slip to the surgery.

Please only order the medication you need.

Please allow a minimum of 5 working days for collection

We can dispense medicines for most villages, except Kimbolton, Stonely and a few outlying villages. If you live in one of these villages you will be given a prescription to take to a chemist.

#### **Home Visits**

If you are too ill to come to the surgery, a home visit can be arranged by telephoning the surgery, preferably before 10.00am. Please be prepared to give details to our receptionist as this will help us to see the most urgent cases first.

## FOR URGENT CARE WHEN THE SURGERY IS CLOSED TELEPHONE 111

#### **Results**

If you have any tests, do remember to contact the surgery for results, after 10.00am any weekday. Cervical smear results will be sent to you by the Health Authority.

## **Training at the Medical Centre**

**GP Registrars**: We are accredited as a training practice. A Registrar is a qualified doctor undertaking further training to become a GP. Their previous work has been mainly in hospital.

**Medical Students:** Twice a year we have 2 medical students in their last year at Medical School who spend 6 weeks with us to learn more about general practice. They also see patients, but only with your consent.

### **Responsible Authority:**

NHS Cambridgeshire and Peterborough ICB Gemini House Cambridgeshire Business Park 1 Bartholomew's Walk Ely CB7 4EA

#### **Practice Staff**

Practice Manager: Nikki Yeoman

She is responsible for the smooth running of the practice and ensures that you make the best use of our services. You should contact her about any difficulties you have. She deals with our 'in-house patients' complaints procedure.

Management Assistant: Lisa Prior

**Reception Staff:** Caroline Gardner, Angela Arch, Amanda Webb, Caroline Bennion, Jenn Barrett, Helen Stockwell & Lisa Abel.

Care Coordinator: Matthew Carey

Secretarial Team: Laura Boswell

She arranges all hospital referrals for the doctors. Any related problems or queries should be directed to her.

**Dispensers:** Maxine Trusler, Heidi Malins, Lorraine Fuller, Vicky Dyer & Odette Walshe.

They dispense the medicines prescribed by the doctors. They take telephone queries from 10.30 am.

**Practice Nurses:** Trish Jones ANP, Nicky Mitchell RGN and Trudy Anderson RGN.

They are available by appointment and carry out various procedures such as vaccinations and other injections, dressings, cervical smears and ear syringing. They also do blood pressure checks, family planning and give advice on health promotion.

**Healthcare Assistants:** Heidi Malins, Debra Martin & Lisa Camfield. Blood tests, ECG's, blood pressure checks and NHS Health Checks by appointment.

Health Visitor: Kara Nicholson contactable on 03000295050. If not available you can leave a message. For Bedfordshire families call 01234 310392. For Northamptonshire families call 01933 623327. For information regarding drop in clinics please call your named health visitor.

**District/Community Nurses**: This team helps to care for people in their homes. They can be contacted on 0330 726 0077, but you need a referral from the practice first.

**Midwife:** Our Midwife is Diane Leckie. Messages can be left on **01480 357964.** She holds an antenatal clinic at the surgery on Wednesday mornings, by appointment.

# SPECIALIST SERVICES AND CLINICS

**Antenatal Clinic:** the midwife holds a clinic on Wednesday mornings by appointment.

**Asthma Clinic:** by appointment, arranged with the asthma nurse, Trish Jones or with Lisa Camfield, our HCA.

**Blood tests:** with phlebotomist or HCA by appointment, with doctors' referral.

Cervical Smears: by appointment, taken by a nurse or doctor.

Child Assessments: arranged with the Health Visitor.

**Childhood Immunisations:** the nurses give routine immunisations to babies and children, by appointment.

**Contraception:** a full range of methods are available including implants, Mirena/coils, and cap fitting. The nurses are trained in family planning and can perform routine checks. Emergency contraception (both tablets and IUD fitting) are also available.

**Diabetic Clinic:** by appointment, arranged with the diabetes nurse Nicky Mitchell.

Minor surgery: arranged with the doctors, by appointment.

**Physiotherapy:** by appointment with our FCP, Tracey Lewis.

Smoking Cessation Advice: 0333 005 0093

**Vaccinations:** by appointment with the nurses. If you are arranging foreign travel vaccinations, please download the travel questionnaire from our website or ask for a form from reception and complete this once you have booked your appointment.

#### For Online Access:



#### YOUR HELP PLEASE.....

We want the Practice to provide the best possible medical care.

Do let the doctors or Practice Manager know if you have any ideas or suggestions for improvement

## January 2024

We have a lot more information on our practice website, including catchment area details.

Find us at:

kimboltonmedicalcentre.nhs.uk

#### Dr Lara Scattergood

MA MB BChir DRCOG MRCGP DFSRH Cambridge 2003

#### **Dr Andrew Borman**

MB BChir MRCGP Cambridge 2003

**Dr Jai Krishnan** MB BS MRCS MRCGP Edinburgh 2005

#### **Dr Rozanne Atterton**

MBChB MRCGP FFSRH Edinburgh 2002

Dr Diana Hunter

MRCGP, DRCOG, DFRSH,MB BS, London 1995

Dr Ursula Cross

BMedSci, BMBS, MRCGP, DRCOG, DFSRH Nottingham 2004

Dr Kate O'Shea

DRCOG, DFSRH, MRCGP, MBChB Manchester 2011



## KIMBOLTON MEDICAL CENTRE

Hunters Way Kimbolton Cambridgeshire PE28 0.IF

Telephone: 01480 860205