

Great Staughton Surgery

57 The Highway, Great Staughton PE19 5DA

01480 860770 greatstaughton@nhs.net

NEWSLETTER: Spring 2022

SURGERY UPDATE:

It has certainly been a challenging couple of years for everyone and so we must start by thanking you all for your patience and understanding during these exceptional times. We apologise for not issuing a Practice Newsletter for quite a long time!

During the pandemic restrictions, we continued to see patients face to face if we could not deal with their enquiry over the telephone. Even following the lifting of the restrictions, the pace of work at the Surgery continues to be very high.

Our patient list is now at just over 4000 patients. To accommodate our high patient numbers we are pleased to announce that we now have a full team of staff:

Catherine Salkield joined our surgery as a GP Partner in October 2021, joining our other GP Partner Stuart Shields and Matthew Crowson, our Salaried GP.

Debbie Brading continues as our Advance Nurse Practitioner. Paula McGinnigle recently joined the team as our Practice Nurse and Lauren Barnes (Health Care Assistant) has started her Nursing Associate Apprenticeship. While Lauren is away either studying at University or on a placement elsewhere within the NHS, Laura Webb provides cover.

We have also increased the number of staff in our Patient Services Team and Admin Team. The Patient Services team are usually your first point of contact when contacting the surgery, but they don't just book appointments! Behind the scenes, there is a huge amount of administration work to support the medical staff and you as patients.

To relieve some of the phone calls that come into the Surgery, we have a new online patient triage system – this is a different way for patients to

contact us with any none urgent medical or admin enquires. The link for this can be found on the front page of our website:

<https://www.greatstaughtonsurgery.nhs.uk/>

Response should usually be within 2 working days.

Another new initiative recently launched is the Community Pharmacy Consultation Scheme. Our Receptionists can now book you a same day consultation with a Community Pharmacy of your choice. Pharmacists are highly trained clinicians experienced in treating minor illnesses. This should help to free up GP appointments for people with more complex health needs.

DISPENSARY NEWS

EASTER OPENING TIMES 2022

Thursday 14th April: 8am–12.30pm & 2pm-6pm

Good Friday: CLOSED

Saturday 16th April: CLOSED

Sunday 17th April: CLOSED

Easter Monday: CLOSED

Tuesday 19th April: 8am–12.30pm & 2pm-6pm

To order a repeat prescription you can order via the NHS app or by SystmOne on line. If you do not have access please speak to the Patient Services Team who will be able to set this up for you. We also accept a repeat prescription by ticking the items required on the form that you received with your last prescription and returning to the surgery.

Please note that we can no longer accept repeat prescriptions by e-mail.

PATIENT PARTICIPATION GROUP

It is a contractual requirement for doctors' surgeries to have a Patient Participation Group (PPG). The group is run by patients with support from the practice. The intention is for the Group to act as a means of offering feedback from a patient perspective, improve communication with patients, fundraise to aid the purchase of equipment for the surgery and to help promote good health within the community.

During the pandemic the Great Staughton Surgery PPG did not run, however it was re-launched in September 2021. Previously the surgery had a very active PPG doing valuable work to assist the surgery and patients, and we would like to take this opportunity to thank all the past PPG members, who are no longer on the committee, for all their hard work.

The PPG has held three meetings since the re-launch last September and everyone is very enthusiastic to get things moving again.

They are currently raising £2000 to buy a new ECG machine for the Surgery. The fundraising started with a very successful Christmas raffle raising just over £700, the next event planned is a BBQ (see below) and there are more ideas for fundraising events in the near future.

The PPG committee is currently full, however if you would like your name added to the waiting list then please email; greatstaughton@nhs.net

Also, please email if you would be happy to help the PPG at any future events they may run.

SAVE THE DATE!

Sunday 3rd July at The White Hart,

More information to follow shortly!



PARKING



We are very aware that parking is at a premium along The Highway. Our patient list is growing and many of our new

patients live out of the village and need to drive to get here. We have signs in and out of the Surgery advising patients/visitors to park considerately. Hugh and Mary at The White Hart have kindly offered all staff use of their car park, this is in addition to some staff spaces at Dwellers/Stills. The majority of staff cars are no longer parked opposite/adjacent to the Surgery. The only cars that might be parked there are Clinicians who may be required to go out at short notice on Home Visits.

NEW GP PARTNER

We are pleased to announce Dr Catherine Salkield joined our practice in October 2021 as a GP Partner.

Catherine is delighted to be joining the team at Great Staughton. Catherine trained in London and having previously worked as a GP Partner in Cambridge, she enjoys all aspects of care in General Practice. Her specialties include elderly and palliative care, dementia and memory issues, as well as women's health and young people's mental health. She encourages teaching and training and is a qualified GP trainer. She is passionate about patient-centred care and a whole team approach.



COVID

Covid has certainly not gone away and therefore to protect our staff we ask that all patients visiting the surgery continue to socially distance and to wear a facemask unless exempt.