

FFT Monthly Summary: August 2022

Almond Road Surgery
Code: D81082



Report Summary

Surveyed Patients:	231						
Responses:	100						
	Very good	Good	Neither good nor poor	Poor	Very poor	Don't know	Total
SMS - Autopoll	82	14	1	1	1	0	99
SMS - User Initiated							
Tablet/App							
Web/E-mail	0	1	0	0	0	0	1
Manual Upload							
Total	82	15	1	1	1	0	100
Total (%)	82%	15%	1%	1%	1%	0%	100%

Summary Scores

👍 97% 🗑️ 2% 🗋️ 1%

Patient Free Text Comments: Summary

Thematic		Tag Cloud
Reception Experience	12	
Arrangement of Appointment	9	
Reference to Clinician	23	
<p>Notes:</p> <ol style="list-style-type: none">1. Thematic analysis for current reporting month.2. Thematic analysis covers the most discussed themes by analysing sentence fragments and is not an exhaustive analysis of all talking points.3. Tag cloud is rendered using the most used present participle verbs, gerund verb, adverbs and adjectives where the word frequency is reflected in text size.		