

# FFT Monthly Summary: October 2022



**Almond Road Surgery**  
Code: D81082

## SECTION 1 CQRS Reporting

### CQRS Reporting

FFT001	FFT002	FFT003	FFT004	FFT005	FFT006	FFT007	FFT008	FFT009	FFT010	FFT011	FFT012
80	15	2	2	0	1	0	0	0	100	0	0

Notes: 1. The CQRS Reporting table scores above should be entered directly as presented into the CQRS System. For further information please contact the CQRS service desk on 0800 440 2777 or email them at [cqrservicesdesk@gdit.com](mailto:cqrservicesdesk@gdit.com). Please select the 'Data Submission' tab from the main menu.

### Report Summary

<b>Surveyed Patients:</b>	<b>249</b>						
<b>Responses:</b>	<b>100</b>						
	<b>Very good</b>	<b>Good</b>	<b>Neither good nor poor</b>	<b>Poor</b>	<b>Very poor</b>	<b>Don't know</b>	<b>Total</b>
SMS - Autopoll	80	15	2	2	0	1	<b>100</b>
SMS - User Initiated							
Tablet/App							
Web/E-mail							
Manual Upload							
<b>Total</b>	<b>80</b>	<b>15</b>	<b>2</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>100</b>
<b>Total (%)</b>	<b>80%</b>	<b>15%</b>	<b>2%</b>	<b>2%</b>	<b>0%</b>	<b>1%</b>	<b>100%</b>

### Summary Scores

👍 95%   🗨️ 2%   🗑️ 3%

### Patient Free Text Comments: Summary

#### Thematic

Reception Experience	12
Arrangement of Appointment	13
Reference to Clinician	21

- Notes:
1. Thematic analysis for current reporting month.
  2. Thematic analysis covers the most discussed themes by analysing sentence fragments and is not an exhaustive analysis of all talking points.
  3. Tag cloud is rendered using the most used present participle verbs, gerund verb, adverbs and adjectives where the word frequency is reflected in text size.

#### Tag Cloud

