

**AGENDA FOR THE PATIENT PARTICIPATION GROUP MEETING
ALMOND ROAD SURGERY 17.10.2023 – 17:45 p.m.**

Present Almond Road Representatives:

Ginny Cuthbert – PA/Administrator;
Louise Crisp – Operations Practice Manager;
Dr. Thomas Wrigley – GP;
Mandy James – HCA.

PPG Chairperson: Jane Kennedy

PPG Group members: Andrea Goodyer, Christine Ellis, Yvonne Flint.

Item	Minutes
1. Apologies	Jillian Hall, Christine Green, Allen Denham
2. Minutes of last meeting 25.07.2023	Chairperson for the PPG – Role being shared between Jane Kennedy and Christine Green.
3. Mandy Coombes – Healthcare Assistant – Talk NHS health checks & LTC	<p>NHS health checks are offered to patients aged 40-74 every 5 years whom otherwise wouldn't be reviewed. This includes BP, blood tests, BMI. Helps to diagnose pre-diabetes, cholesterol, risk of heart issues etc. Patients forwarded on to lifestyle services such as weight management, diabetes prevention program, smoking cessation etc.</p> <p>We have 677 patients currently eligible. There are 14 appointments available weekly. We have completed 400 per year. Last year, 23 patients were diagnosed with Pre-diabetes from the check.</p>
4. Covid/Flu Vaccinations	<p>Many thanks to the PPG for helping us run the vaccination clinics.</p> <p>We have finished the majority of vaccinations. Admin side has gone very well.</p>
5. Book sale - £178.85	<p>Christine Ellis found a chair on facebook and will contact the seller.</p> <p>20/10/23 – Christine very kindly collected the chair and it is now in the waiting area. £100 from book sales spent on chair. £78.85 remaining.</p>

<p>6. Margaret Robertson and Kyra Mowatt – new starters</p>	<p>Margaret and Kyra have started at the practice. They work 3 full days.</p>
<p>7. September FFT feedback – 93%</p>	<p>Positive feedback. 100 patients are chosen at random to complete each month. Figures available on the website.</p>
<p>8. Appointment figures</p>	<p>Increase in DNAs this month. Mostly due to lots of flu/covid clinics.</p>
<p>9. Outpatient appointments – Jane Kennedy</p>	<p>Jane raised an article from the Hunts Post re right to choose for NHS referrals. Patients have a right to choose which hospital their referral goes to. Currently long waiting times across the NHS.</p> <p>ARS to ask clinicians to make this clearer to patients when doing referrals.</p>
<p>10. Any other business</p>	<p>Christine Ellis looking at mobility furniture.</p> <p>We are getting around 70 new patients register per month.</p>
<p>11. Arrangements for next meeting Tuesday 9th January 2024 – 17.45 p.m.</p>	