FFT Monthly Summary: October 2023

Almond Road Surgery Code: D81082



Report Summary

Surveyed Patients: Responses:	224 100						
	Very good	Good	Neither good nor poor	Poor	Very poor	Don't know	Total
SMS - Autopoll	82	9	5	3	1	0	100
SMS - User Initiated							
Tablet/App							
Web/E-mail							
Manual Upload							
Total	82	9	5	3	1	0	100
Total (%)	82%	9%	5%	3%	1%	0%	100%

Summary Scores

Patient Free Text Comments: Summary

Thematic	Tag	Cloud		
Reception Experience	12			blo
Arrangement of Appointment	14		clear standard comfortable	asant
Reference to Clinician	25	successfully never by great	nt O ettic	ent corre
Notes: 1. Thematic analysis for oreporting month. 2. Thematic analysis coudiscussed themes by a sentence fragements a exhaustive analysis of points.	ers the most inalysing and is not an all talking	previously lovely lovel	Seasy	senior poor big gene
 Tag cloud is rendered a most used present par gerund verb, adverbs adjectives where the w frequency is reflected 	ticiple verbs, and vord	promptly provided a swiftly engaging solo	rotessi Waji Guick diginand appropriate respectful	On officient