FFT Monthly Summary: July 2024

Almond Road Surgery
Code: D81082

SECTION 1
CQRS Reporting

CQRS Reporting

FFT001	FFT002	FFT003	FFT004	FFT005	FFT006	FFT007	FFT008	FFT009	FFT010	FFT011	FFT012
77	15	3	1	4	0	0	0	0	100	0	0

Notes: 1. The CQRS Reporting table scores above should be entered directly as presented into the CQRS System. For further information please contact the CQRS service desk on 0800 440 2777 or email them at cqrsservicedesk@gdit.com. Please select the 'Data Submission' tab from the main menu.

SECTION 2
Report Summary

Surveyed Patients: 258

Responses: 100

	Very good	Good	Neither good nor poor	Poor	Very poor	Don't know	Total
SMS - Autopoll	77	15	3	1	4	0	100
SMS - User Initiated							
Tablet/App							
Web/E-mail							
Manual Upload							
Total	77	15	3	1	4	0	100
Total (%)	77%	15%	3%	1%	4%	0%	100%

Summary Scores

👍 92%　👎 5%　🤚 3%

SECTION 5
Patient Free Text Comments: Summary

Thematic

Reception Experience	9
Arrangement of Appointment	15
Reference to Clinician	19

Notes: 1. Thematic analysis for current reporting month.
2. Thematic analysis covers the most discussed themes by analysing sentence fragments and is not an exhaustive analysis of all talking points.
3. Tag cloud is rendered using the most used present participle verbs, gerund verb, adverbs and adjectives where the word frequency is reflected in text size.

Tag Cloud