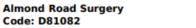
FFT Monthly Summary: December 2024





SECTION 1 **CQRS Reporting**

CQRS Reporting

ı												
	FFT001	FFT002	FFT003	FFT004	FFT005	FFT006	FFT007	FFT008	FFT009	FFT010	FFT011	FFT012
	75	20	2	1	1	0	0	0	0	99	0	0

Notes: 1. The CQRS Reporting table scores above should be entered directly as presented into the CQRS System. For further information please contact the CQRS service desk on 0800 440 2777 or email them at cqrsservicedesk@gdit.com. Please select the 'Data Submission' tab from the main menu.

SECTION 2 Report Summary

Surveyed Patients: 242

Responses:	99							
	Very good	Good	Neither good nor poor	Poor	Very poor	Don't know	Total	
SMS - Autopoll	75	20	2	1	1	0	99	
SMS - User Initiated								
Tablet/App								
Web/E-mail								
Manual Upload								
Total	75	20	2	1	1	0	99	
Total (%)	76%	20%	2%	1%	1%	0%	100%	

Summary Scores

SECTION 5

Patient Free Text Comments: Summary

Thematic Tag Cloud Reception Experience . Arrangement of Appointment 15 Reference to Clinician 28 informative taking Notes: 1. Thematic analysis for current reporting month. 2. Thematic analysis covers the most discussed themes by analysing sentence fragements and is not an exhaustive analysis of all talking points. 3. Tag cloud is rendered using the most used present participle verbs. gerund verb, adverbs and adjectives where the word frequency is reflected in text size. Intening