

SHERINGHAM MEDICAL PRACTICE
PATIENT PARTICIPATION GROUP MEETING
Wednesday 9th October 2024

Present: Janet Eastwood (Chair), Sue Cotterill, Mike Stephenson, Refiloe Joka-Serote, Roz Treadway, Pauline Craske (Practice Manager – part), Freddie Stening,

Apologies: Lesley Vernon, Adrian Vernon, Gordon Hare, Elizabeth White, Sarah Child, Felicity Tomlinson.

The Annual general Meeting was postponed due to the very sad news of Susan Howard who died on 3rd October after a very short illness. The group reflected on Susan's role as our long standing treasurer but as a delightful, kind person. As yet there is no date for her funeral but a card had been sent to the family.

Minutes: Read and accepted.

Matters arising

- Practice Newsletter ongoing
- Autumn Women's Health event had to be unfortunately postponed due to several issues including organisation and groups were having difficulty in recruiting staff for the event and the Autumn Covid and flu campaign was having big impact on staff requirements.

NHS App:

MS gave an update on progress:

- The workshops are going well with varying numbers at each session.
- John McDonald is expected to leave in the next few weeks.
- **MS** is to attend a meeting at the Salvation Army where Healthwatch Norfolk have been doing some work with some volunteers who run a computer support group including the encouragement of the App.

Action:

- Continuing look at publication

Practice Newsletter

- Practice Newsletter now available.

Action:

- PPG to keep **PC** updated on any inclusions for the September (Autumn issue)

Financial Update:

- **JE** gave an updated financial situation. A visit to Nat West Bank to transfer all contact details to JE had taken place on 7th October. The balance stands at £1,109.97 as at 7th October.
- Next Tombola planned for Wednesday 18th December outside Tesco's.

Action:

- A new treasurer needs to be sought from the group

The Jhoots ongoing pharmacy situation.

- PPG and surgery team still regularly receiving comments from patients. It appears that there has been very little change except for a new sign on the outside of the pharmacy.
- Copy of email sent by Steff Aquarone MP shared with group that had been sent to Sharon Gardner at the Integrated Care board (ICB) on 12th September with his concerns.

Action:

- To await response from Steff Aquarone MP.
- To monitor ongoing concerns from public and surgery staff.

Local patient transport schemes:

- **JE** contacted coordinator for Cromer Cares to clarify area covered by their 'free' transport scheme. It appears that residents living in West and East Runton would be covered but not Sheringham.
- The surgery leaflet had been changed to reflect the above information along with information on transport available to James Paget Hospital.

Action:

- Ongoing monthly review at next meeting

Practice Matters:

KD gave a very well informed Power Point presentation on the changes to the Practice website including the addition of the new System Connect which is planned to go live on 4th November.

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Actions:

- An extra meeting arranged for 24th October to look at points discussed at today's meeting

Members Matters

None received.

Next meeting + AGM is on Wednesday 6th November 2024.