

**SHERINGHAM MEDICAL PRACTICE**  
**PATIENT PARTICIPATION GROUP MEETING**  
**Wednesday 11<sup>th</sup> December 2024**

**Present:** Janet Eastwood (Chair), Sue Cotterill (Treasurer), , Roz Treadway, Pauline Craske (Practice Manager – part ), Freddie Stening, Sarah Childs, Mike Stephenson,

**Apologies:** Lesley Vernon, Adrian Vernon, Elizabeth White, Felicity Tomlinson, Refiloe Joka-Serote, Gordon Hare,

**Minutes:** Read and agreed.

**Matters arising**

- Meeting arranged for Friday 24<sup>th</sup> January at Sheringham surgery with other local PPG's to look at among other items the situation of the utilisation of Cromer hospital.
- Transfer of paper treasury records. To complete online account in the New Year.
- New sum up machine purchased.
- Awaiting response from Steff Aquarone MP regarding ongoing concerns of JHoots community Pharmacy.

**NHS App**

- **MS** gave an update on the progress of the workshops:  
4 well attended workshops in past 4 weeks with on average 10 participants
- **MS** has been speaking with the NHS App management in Leeds regarding the Digital Champion's programme. It appears that he has been recognised as a leader in the field.
- **MS** now has an NHS email address which will help with communications.

**Action:**

- To continue to provide workshops for local residents.
- Look at going into local groups.

**Finances:**

- **SC** reported that the latest balance of funds held by Natwest stands at £1.109.97.
- New Sumup machine working well.
- Reminder given of the Christmas tombola that is planned for Wednesday 18<sup>th</sup> December outside Tesco. Donation of prizes was requested.

**Action:**

- To complete online bank account with Natwest.

**Practice Newsletter**

- Practice Newsletter available.

**Action:**

- PPG to keep **PC** updated on any inclusions for the Spring newsletter

**Action:**

**The Jhoots ongoing pharmacy situation.**

- Ongoing concerns from PPG members and surgery staff continue to be received. It appears that there has been very little change except for a new sign on the outside the pharmacy.

**Action:**

- To await response from Steff Aquarone MP.
- To continue to monitor ongoing concerns from public and surgery staff.

**Local patient transport schemes:**

- Updated local transport schemes leaflet now available.

**Action:**

- Ongoing monthly review at next meeting

**Practice Matters:**



PPG Practice Update  
202412.pptx

**PC** gave a powerpoint presentation

- Staff changes including new fulltime clinical Pharmacist starting in January 2025.
- Dr William Gilman with Practice on a 4 month placement.
- Notice of Dr Smith's retirement end July 2025.
- Update on Autumn vaccination programme uptake.
  - 84.6% of eligible patients received Covid vaccination
  - 89.4% of eligible patients received Flu vaccination
- The Warm and Well campaign explained
- The surgery is working towards the Daffodil end of life service.
- SystemConnect Triage and Messaging service update.
- Improvements for patient feedback

**Actions:**

- Ongoing feedback of new systems

**Members Matters**

None received.

**Next meeting Wednesday 8<sup>th</sup> January 2025**