

Mission Statement

Our purpose is to provide patients registered with the practice access to personal health care of high quality and to seek continuous improvement on the health status of the practise population overall.

Vision

We aim to achieve this by developing and maintaining a happy, sound, family centred practice which is responsive to people's needs and expectations and which reflect the latest advances in Primary Health Care.

- Provide access to a high standard of medical care in a local community setting.
- To maintain continuity of care.
- Focusing on prevention of disease by promoting health and wellbeing and offering care and advice to our patients
- Working in partnership with our patients, their families, and carers towards a positive experience and understanding, involving them in decision making about their treatment and care.
- Being a learning organisation that continually improves what we can offer patients.
- Treating patients as individuals and with the same respect we would want for ourselves or a member of our families, listening and supporting people to express their needs and wants and enabling people to maintain the maximum possible level of independence, choice, and control.
- Working in partnership with other agencies to tackle the causes of, as well as provide the treatment for ill health and where appropriate involve other professionals in the care of our patients.
- Ensuring all staff have the competency and motivation to deliver the required standards of care ensuring that all members of the team have the right skills and training to carry out their duties competently.
- Taking care of our staff offering them support to do their jobs and to protect them against abuse.
- Having a zero tolerance of all forms of abuse.
- Providing our patients and staff with an environment which is safe, effective and friendly