

UEA Medical Centre

Sharing Initiative Fair Processing Materials

Serious Mental Illness (SMI) Register

Aiming to Improve physical healthcare for people living with severe mental illness (SMI) by ensuring that people living with severe mental illness (SMI) have their physical health needs met by increasing early detection and expanding access to evidence-based physical care assessment and intervention each year.

Your practice is involved by sharing information with mental health services in the community about patients with SMI. A register is maintained that allows your practice and the mental health teams to monitor the health checks provided to patients with SMI.

[More Information about the Severe Mental Illness Register](#)

For more information about your rights or information sharing – see the main privacy notice page.

NHS Health Check Recall Programme

The NHS Health Check is a prevention programme which aims to reduce the chance of a heart attack, stroke or developing some forms of dementia in people aged 40-74.

It achieves this by assessing the top seven risk factors for certain diseases in England, and by providing individuals with behavioural support and, where appropriate, medication.

Your practice will share patient information with Anglian Community Enterprise CIC (ACE) so that ACE can invite patients that meet the criteria to attend a Health Check Appointment.

ACE staff are bound by confidentiality in the same way that practice staff are and there is an Information Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about NHS Health Checks](#)

[More about how ACE Use your Information](#)

For more information about your rights or information sharing – see the main privacy notice page.

Integrated OOH Urgent Care Services

As part of the introduction of an Integrated Urgent Care Service, Norfolk GP Federation (SGPF) have partnered with Care UK. Together they will provide a service that allows patients to access urgent care outside of GP practice hours.

Patients can call the 111 service, have a telephone appointment or organise a home visit or an appointment at a clinic in the community.

Norfolk GP Federation or Care UK will have access to all or part of the patient GP record to allow them to provide urgent care. A summary of the appointment will be provided to your GP practice after the appointment

Norfolk GP Federation and Care UK staff are bound by confidentiality in the same way that practice staff are and there is an Information Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about Urgent Care Services](#)

For more information about your rights or information sharing – see the main privacy notice page.

Diabetic Eye Screening

Diabetic eye screening is a key part of diabetes care. People with diabetes are at risk of damage from diabetic retinopathy, a condition that can lead to sight loss if it's not treated.

The practice regularly identifies patients within their clinical system that are eligible for eye screening and sends their details to a partner called Health Intelligence who will invite them to be screened by the eye screening service.

Health Intelligence staff are committed to confidentiality and there is an Information Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about the National Agenda](#)

[More Information about how Health Intelligence Use my Information](#)

Summary Care Record Consent Project

As a patient, you currently have a Summary Care Record (SCR) containing key information about the medicines you are taking, allergies you suffer from and any reactions to medicines you have had in the past. Should an illness or injury occur this information is used, with your consent, to assist healthcare staff such as hospital doctors, district nurses or pharmacy staff that may be unfamiliar with your medical history to make better and safer decisions about how best to treat you.

Patients have been given the option to include “additional information” into the Summary Care Record, this will add information relating to illnesses and any health problems, vaccinations, operations, and how patients would like to be treated.

[More Information about Summary Care Records](#)

For more information about your rights or information sharing – see the main privacy notice page.

Child Health Immunisations – Provide

[Provide](#) deliver the Child Health Information Service (CHIS) across Essex and East Anglia, one of the key responsibilities is producing immunisation reminders and appointments on behalf of GP Practices.

The practice allows Provide to extract immunisation history from their clinical systems for each child under the age of six years of age registered with the Practice.

Provide will then invite the patient to attend immunisation appointments.

Provide staff are bound by confidentiality in the same way that practice staff are and there is a Data Processing Contract in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about Provide](#)

[More Information about Immunisations](#)

For more information about your rights or information sharing – see the main privacy notice page.

GP Connect (IC24)

The GP Connect programme uses technology to allow different clinical systems to communicate so that health and social care staff in different teams and locations can;

- View a patient's GP practice record
- Manage GP appointments
- Import or download data on a patient's medicines and allergies

This will save time for clinicians, and provide better, more convenient care for patients and allows more information for appointments made outside of usual hours.

[More Information about GP Connect](#)

For more information about your rights or information sharing – see the main privacy notice page.

Extended Hours

As a practice, we have worked hard to make extended hours a reality for our patients. We work with other GP practices and NHS organisations to provide these services when our practice is closed. The name of our provider can be found on our main practice privacy notice under "GP Support Organisation".

These providers will be able to access your health record during these consultations so that they can deliver safe and effective care.

The organisations providing extended hours appointments are bound by confidentiality in the same way that practice staff are and there is a Data Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about Extended Hours](#)

For more information about your rights or information sharing – see the main privacy notice page.

Social Prescribing (Norfolk)

Social prescribing enables GPs, nurses and other primary care professionals to refer people to a range of local, non-clinical services.

Social prescribing enables patients to find non-clinical solutions to improve their own health and wellbeing by supporting them to connect with their local community. This can include

advice and information on local services and connecting individuals to social activities, clubs, groups, and like-minded individuals in their community. The practice will do this by employing someone to act as a 'link' between the practice, the patient and non-clinical services within the community.

Current providers in the Norfolk and Waveney area include;

[Norfolk Citizens Advice Bureau](#)

[North Norfolk District Council](#)

Depending on where they are in the county, the GP practice will refer patients to one of these providers and will send basic information such as name, NHS No, address, date of birth and background to their health and wellbeing needs.

The providers are bound by confidentiality in the same way that practice staff are and there is a Data Sharing Agreement in place to ensure that personal data is used in a lawful and appropriate way.

[More Information about Social Prescribing](#)

For more information about your rights or information sharing – see the main privacy notice page.