

Title:	Patient Participation Group Meeting
Purpose or Mandate:	To discuss matters relating to the Grove Medical Centre: agree actions and to provide an opportunity to share information
Date:	15 May 2023
Time:	6.30 pm
Invited Attendees: Attendees:	Members of the PPG GP Partners & members of the Grove Management Team Dr Feltwell, Kate Bloomfield (Practice Manager) Aimee Wiseman, Mark Jepson, (chair), Sue Cooper, Hazel Dodson, Richard Masters, Helen Rose, Elaine Thorpe, Anita Clemence, Lynda Collins, Melvyn Jones, Suzanne Cole.

Item No	Item Description	
1.	· Apologies received:	
2.	· Minutes of the last meeting (16.01.2023) were discussed and accepted.	
3.	<ul style="list-style-type: none"> · Mark Jepson (MJ) welcomed Sabrina McArthur and Gary Van Wyk from ID Medical to make a presentation on the contracted service that ID Medical provide. ID Medical consist of a team of specialists supported by a management that make skin problem diagnosis and, where appropriate, minor surgery available within Suffolk GP surgeries. · The consultants hold regular surgeries within the Grove medical Centre. GPs from surrounding surgeries can refer patients. The benefit to the patients is seen to be short referral times to expert diagnosis locally and the community benefits by reducing the requirement for visits to main hospitals. · The project is funded by NHS and supported by Grove Medical Centre. 	
4.	<ul style="list-style-type: none"> · MJ introduced Wendy Chard (WC) of the Home Instead (HI) charitable organisation. HI provides support to people suffering from dementia, in particularly memory loss, their family and other carers and health professionals, with a view to keeping people at home and maintaining their involvement with the community. WC commented on the loss of Age Concern, Sue Ryder and other support groups, and HI aims to fill that gap by providing advice on the condition to families, workshops for carers and health professionals, practical support by home visitors, and in particular, by providing activities designed to engage sufferers to maintain personal confidence and feel they can still have a place in society. · HI has not got the financial support to operate from a fixed location, but holds fortnightly "Memory lane" activities in the Salvation Army and Trimley Memorial Hall and many other activities. · WC would like to expand the scope of activities by persuading local supermarkets, sports centres, choirs, musical performers, golf clubs and any organisation with a reasonably sized catering facility to put 	

	<p>aside short regular periods when HI could host support events to encourage dementia sufferers to come out and get involved.</p> <ul style="list-style-type: none"> · HI has a great deal of practical knowledge, guidance documents and contacts to help carers find support. · Wendy is happy to be contacted on 01473 272301 and would like to hear from anyone with suggestions for new locations for activities and the Grove offered ad hoc space for workshops. 	
5.	<ul style="list-style-type: none"> · MJ reviewed to allotment situation. He and colleague Kevin Lewis have worked extremely hard to prepare the allotment, getting in a mechanical digger to prepare the soil, building raised beds to assist access, and generally getting the site ready for planting. The task now is to advertise the project and get the people to use the facility as the weather now is right for planting. · Various ideas were discussed about establishing attendance times, perhaps finding a retired gardener to provide advice on what to plant and promotion to the target audience through the Grove noticeboard. · Further discussions are probably needed and perhaps the establishment of a sub-group to lead the project. Any ideas, provision of tools or time from volunteers would be welcomed. 	
6.	<ul style="list-style-type: none"> · Noticeboard: It was confirmed that Sue Cooper volunteered to updated the monthly health promotion notice board. 	
7.	<ul style="list-style-type: none"> · Coffee morning: it was proposed to hold a coffee morning in June to raise awareness of the Grove's outreach activities. 	
8.	<ul style="list-style-type: none"> · Asked about follow up to the presentation made by the Integrated Care Board (01.01.2023) about ongoing medical provision in Felixstowe to cope with the increase in population due to the new housing projects, informally it was said that there had been no new information from them. They did offer to provide an update six months after the previous meeting. 	
9.	<ul style="list-style-type: none"> · Patient survey: Following the meeting with the three Felixstowe surgeries Helen Rose has done fine work in creating a patient survey to elicit the impressions that patients have about the service they receive from all the surgeries. · There was a good response although residents of the Haven area complained of inability to obtain internet connections. The only negative comments were that it was difficult for sight-impaired patients to read the electronic information boards in the surgeries and lack of NHS dentists. · Helen will be making a fuller report on the results of the survey in due course. 	
10.	<ul style="list-style-type: none"> · Helen Rose described the "Cassius" range electronic home assistance aids currently available to people who live independently but need independent support at home. The equipment includes a range of 	

	<p>trackers, fall detectors, alerts, communications devices and electronic reminders supported by the NHS.</p> <ul style="list-style-type: none"> · More information is available from Adult Social Care services at www.suffolk.gov.uk/Cassius-Eligibility from Freephone 0808 800 4005. 	
15.	<ul style="list-style-type: none"> · The next meeting will be held in approximately 3 months. A date will be arranged nearer the time. 	