Stratford Primary Care Network
Newham

Newham Health Collaborative
A Community Interest Company

NHS
Providing NHS services

Tackling Neighbourhood Health Inequalities in Newham Primary Care

Stratford Primary Care Network

Frailty Project

Aim

To support patients with moderate and severe frailty to remain healthy and independent in their own homes for as long as possible.

Key outcomes

- Patient satisfaction of support across health and social care increased by 18%
- Positive feedback from patients and clinicians
- Business case developed and presented at Clinical Directors meeting to roll-out project across all Newham PCNs
- Four additional Newham PCNs have signed up to participate in the frailty project

Main actions

- Secured care coordinators to provide dedicated support to the PCN on frailty interventions
- Identified and triaged 76 frailty patients
- Provided case management to 37 residents
- Discussed 34 patients with multidisciplinary team (MDT)

Next steps

- Plan to secure two further care coordinators bringing additional dedicated resources for this programme
- Look to establish new MDT for geriatric assessments

Proactive Social Prescribing project

Children and young people with low level mental health needs

Stratford PCN aimed to increase referral rates of patients aged 12-25 to social prescribers. They established a PCN Family hub to improve this cohort's access to primary care and community services.