

17 Bircherley Green Hertford SG14 1BN

Dr J Kuruvatti

Dr A Shah

Dr V Dhawan

Rachael Hunt - Managing Partner

1st March 2024

Dear patients,

I have recently become aware of some anxieties over the future of Calton Court services. The site at Calton court has 4 consultations rooms and has historically had a mixture of appointment uses ranging from GP clinics to health promotion work and minor illness nurse clinics.

Over the past couple of weeks, we have reduced services to allow the team to focus our energies on the relocation of Wallace house. We then used the site at Calton court to help in the last few days at Wallace house for the majority of face-to-face clinics.

The site at Calton court will continue to be part of the surgery and the 4 consultation rooms continue to be a vital part of provisions for clinics.

From Monday 4<sup>th</sup> March we will be sharing this space with our Primary care network services and delivering additional minor illness services form the site alongside traditional services.

I am truly sorry if there has been a gap in information in relation to this. The team and I have been extremely busy with the relocation and allowing this gap in information to create worry and upset has been an unforeseen outcome.

We are really excited about the minor illness hub working with us at Calton court and the site will be utilised more in the coming months with the addition of this valuable team.

Please do not hesitate to let us know of you have any question of concerns.

Yours Sincerely,

Rachael Hunt

Rachael Hunt

Practice Manager