



You may have seen on the news that from Monday 17th May, doors at GP practices are “re-opening”. As you will know, our GP practice has been open throughout the pandemic, offering patients telephone and online appointments with face-to-face consultations available for those who need them. This was in-line with national requirement to keep patients as well as clinical staff safe, whilst COVID infection rates were high and before the vaccination was widespread.

GP practices are now being encouraged to offer patients a choice of whether they would like a remote or face to face consultation. However, before we have more people coming into the surgery to see us in person, we need a bit of time to put in place measures to keep everyone safe. As we wait for further national guidance on doing that, we ask that patients continue to contact us by phone or online as you have been doing. We are facing unprecedented demands for our services and will need to continue to adjust how we use our clinicians’ time to best support our patients – particularly those who need us the most.



We will keep you update as soon as we are clear about how we can re-open our waiting rooms and reception areas safely, keeping you and our staff safe at all times. Thank you for your support.