

CORNWALL HOUSE SURGERY
Cornwall Avenue
Finchley
London N3 1LD

Telephone : 020 8346 1976

Principals:
Dr Adam Townley
Dr Hoda Hosseini

Practice Manager: Mair Amery
Practice Administrator: Eliana Bandeiralino

6 October 2023

Dear Patients,

Re: Cornwall House Surgery proposed relocation to Torrington Park Health Centre, 16 Torrington Park, North Finchley, London, N12 9SS

We are exploring the possibility of moving our GP services to Torrington Park Health Centre, 16 Torrington Park, North Finchley, London, N12 9SS which is a modern purpose-built health centre. We are writing to seek the views of all patients currently registered with the practice on our proposal to relocate to the health centre.

Cornwall House has served as a GP surgery for over 50 years however, due to its age and Grade 2 listed status, it does not easily comply with the requirements for a modern health facility, most importantly in relation to access for those with restricted mobility. It is for this reason, the surgery is considering relocating into newly refurbished modern, fit for purpose premises at Torrington Park Health Centre (TPHC). The new premises will allow easier access for those with disabilities or restricted mobility and a better patient experience due to the modern facilities.

Torrington Park Health Centre is approximately 1.2 miles from Cornwall House Surgery, roughly 22 minutes' walk, about 7 minutes' by bus and approximately 6 minutes' journey by car. The health centre is served by four bus routes: 125, 263, 383 and 626. The nearest tube is Woodside Park (Northern Line). There is a large public car park at Lodge lane (3 minute walk).

We wanted to take this opportunity to reassure you that all the GPs and staff will remain the same, with no changes to the services you currently receive from Cornwall House. The surgery's opening hours will also remain the same and no patients will be asked to leave the surgery because of the move.

The recently renovated health centre currently provides services delivered by 2 GP practices along with community health providers including podiatry, dental services, eye screening and sexual health.

We want to make sure that we provide an opportunity for you to have your say. Your feedback will be used when making the final decision on the relocation of our practice, this can be done by:

- Completing the online survey by following the link below:
<https://feedback.camdenccg.nhs.uk/north-central-london/copy-of-nhs-ncl-icb-northern-mc>

or by scanning the QR code on your mobile device:



- Complete a paper survey, which is available from the practice reception, once completed you can hand it back to the reception staff at the surgery.

Or send your response via email to the practice on ncl-icb.cornwallhouse@nhs.net

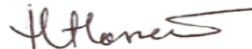
The survey will close on 6 November 2023 and all responses to the survey will be anonymous. We will write to all patients again to update you about the outcome.

If you need further information, please contact us via e-mail ncl-icb.cornwallhouse@nhs.net

Kind regards,

A handwritten signature in black ink, appearing to read 'Adam D Townley', written over a light grey rectangular background.

Dr Adam D Townley

A handwritten signature in black ink, appearing to read 'Hoda Hosseini', written in a cursive style.

Dr Hoda Hosseini